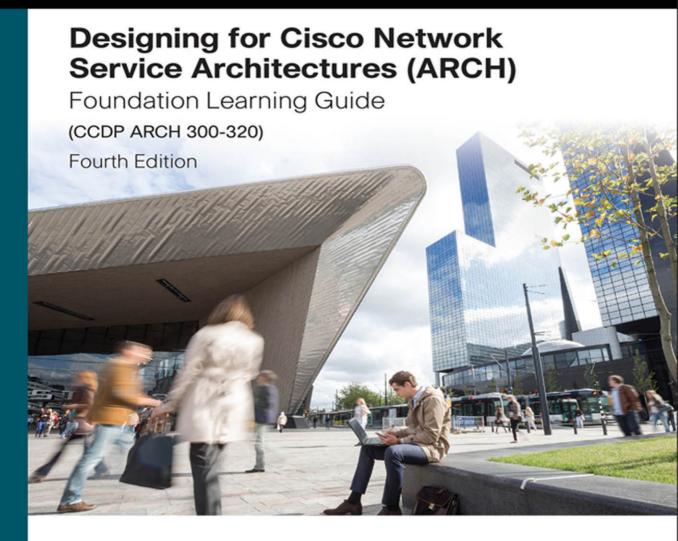
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Designing for Cisco Network Service Architectures (ARCH) Foundation Learning Guide, Fourth Edition

Marwan Al-shawi and André Laurent

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Dedications

I would like to dedicate this book to my wonderful mother for her continued support, love, encouragement, guidance, and wisdom, as well as to the people in my life who always support and encourage me.

And most importantly, I would like to thank God for all blessings in my life.

-Marwan

I would like to dedicate this book to the women in my life. My mother, for her unconditional dedication and love. My sister, for rescuing me from the drifter life and setting me up with my first job in the industry. My beautiful wife, who continues to stand by my side while encouraging me through all the new challenges, opportunities, and experiences life brings.

—André

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Contents at a Glance

Introduction xxix

Part I	Designing Reliable and Resilient Enterprise Layer 2 and Layer 3 Networks
Chapter 1	Optimal Enterprise Campus Design 1
Chapter 2	EIGRP Design 49
Chapter 3	OSPF Design 75
Chapter 4	IS-IS Design 101
Chapter 5	Border Gateway Protocol Design 145
Part II	Enterprise IPv6 Design Considerations and Challenges
Chapter 6	IPv6 Design Considerations in the Enterprise 193
Chapter 7	Challenges of the Transition to IPv6 219
Part III	Modern Enterprise Wide-Area Networks Design
Chapter 8	Service Provider-Managed VPNs 229
Chapter 9	Enterprise-Managed WANs 271
Chapter 10	Enterprise WAN Resiliency Design 323
Part IV	Enterprise Data Center Designs
Chapter 11	Multitier Enterprise Data Center Designs 375
Chapter 12	New Trends and Techniques to Design Modern Data Centers 397
Chapter 13	Cisco Application-Centric Infrastructure 431
Chapter 14	Data Center Connections 477
Part V	Design QoS for Optimized User Experience
Chapter 15	QoS Overview 513
Chapter 16	QoS Design Principles and Best Practices 553

- Chapter 17 Campus, WAN, and Data Center QoS Design 567
- Chapter 18 MPLS VPN QoS Design 605
- Chapter 19 IPsec VPN QoS Design 619

Part VI IP Multicast Design

- Chapter 20 Enterprise IP Multicast Design 633
- Chapter 21 Rendezvous Point Distribution Solutions 665

Part VII Designing Optimum Enterprise Network Security

- Chapter 22 Designing Security Services and Infrastructure Protection 689
- Chapter 23 Designing Firewall and IPS Solutions 709
- Chapter 24 IP Multicast Security 743
- Chapter 25 Designing Network Access Control Solutions 759

Part VIII Design Scenarios

- Chapter 26 Design Case Studies 777
- Appendix A Answers to Review Questions 843
- Appendix B References 855
 - Index 857

Contents

Introduction xxix

Part I	Designing Reliable and Resilient Enterprise Layer 2 and Layer 3 Networks
Chapter 1	Optimal Enterprise Campus Design 1
	Enterprise Campus Design Principles 2
	Hierarchy 3
	Access Layer 4
	Distribution Layer 5
	Core Layer 6
	Enterprise Campus Two-Tier Layer Model 8
	Enterprise Campus Three-Tier Layer Model 9
	Modularity 10
	Modular Enterprise Campus Architecture and Modular Enterprise Campus with OSPF 10
	Access-Distribution Block 13
	Flexibility 15
	Campus Network Virtualization 16
	Campus Network Virtualization Technologies and Techniques 17
	VLAN Assignment 17
	Virtual Routing and Forwarding 18
	Path Isolation Techniques 19
	Resiliency 23
	Enterprise Campus High-Availability Design Considerations 23
	VLANs, Trunking, and Link Aggregation Design Recommendations 24
	VLAN Design 24
	Trunking 27
	Link Aggregation 28
	First-Hop Redundancy Protocol (FHRP) 31
	IP Gateway Redundancy Optimization with VSS 35
	Layer 2 to Layer 3 Boundary Design Options and Considerations36
	Distribution-to-Distribution Link Design Considerations 36
	A Summary of Enterprise Campus HA Designs 44
	Summary 46
	Review Questions 46
	References 48

x Designing for Cisco Network Service Architectures (ARCH) Foundation Learning Guide

Chapter 2 EIGRP Design 49

Scalable EIGRP Design Overview 50 EIGRP with Multiple Autonomous Systems 50 EIGRP Queries 52 Multiple EIGRP Autonomous System Drivers 53 EIGRP Multilayer Architectures 53 EIGRP Two-Layer Hierarchy Architecture 56 EIGRP Three-Layer Hierarchy Architecture 57 EIGRP Hub-and-Spoke Design 60 Summarization Challenges 61 Route Summarization Black Holes 61 Route Summarization and Suboptimal Routing 63 EIGRP Hub-and-Spoke Scalability Optimization 65 EIGRP Stub Leaking 67 EIGRP DMVPN Scaling 69 EIGRP Fast Convergence Design Considerations 70 Bidirectional Forwarding Detection 70 EIGRP Graceful Restart/NSF Considerations 71 Summary 72 Review Questions 72

Chapter 3 OSPF Design 75

OSPF Scalability Design Considerations 76
Adjacent Neighbors 76
Routing Information in the Area and the Routed Domain 78
Numbers of Routers in an Area 80
Number of Areas per ABR 81
OSPF Area Design Considerations 82
OSPF Hierarchy 84
Area and Domain Summarization 85
OSPF Full-Mesh Design 87
OSPF Hub-and-Spoke Design 88
OSPF ABR Placement in Hub-and-Spoke Design 91
OSPF Network Types in Hub-and-Spoke Design 92

OSPF Convergence Design Considerations and Optimization Techniques 93 Event Detection 94 OSPF Event Propagation 94 OSPF Event Processing 96 OSPF Flooding Reduction 97 OSPF Database Overload Protection 97 Summary 98 Review Questions 99 Chapter 4 IS-IS Design 101 Protocol Overview 102 **IS-IS Characteristics** 103 Integrated IS-IS Routing 104 IS-IS Hierarchical Architecture Overview 105 IS-IS Router and Link Types 106 IS-IS Adjacencies 108 IS-IS Versus OSPF 110 Similarities Between IS-IS and OSPF 110 OSPF and IS-IS Characteristics 110 Integrated IS-IS and OSPF Area Designs 112 OSPF Area Design 112 Integrated IS-IS Area Design 113 IS-IS Technical Deep Dive 114 IS-IS Addressing 114 IS-IS Packets 117 IS-IS Information Data Flow 118 IS-IS Network Types 119 IS-IS Protocol Operations 119 Level 1 and Level 2 LSPs and IIHs 121 IS-IS Link-State Packets Flooding 122 IS-IS LSDB Synchronization 123 IS-IS Design Considerations 124 IS-IS Routing Logic Overview 125 Advanced IS-IS Routing 126 Route Leaking 126 Asymmetric Versus Symmetric IS-IS Routing 129

IS-IS Routing over NBMA Hub-and-Spoke 132 IS-IS Routing over a Full-Mesh Network 133 Flat IS-IS Routing Design 134 Hierarchal IS-IS Design 135 IS-IS Routes Summarization 136 Integrated IS-IS for IPv6 138 *IS-IS Single-Topology Restrictions 138 Multitopology IS-IS for IPv6 140* Final Thoughts on IS-IS Routing Design 141 Summary 142 Review Questions 142

Chapter 5 Border Gateway Protocol Design 145

BGP Overview 146 BGP Speaker Types 147 BGP Loop Prevention and Split-Horizon Rule 148 BGP Path Attributes and Path Selection (Review) 149 **BGP** Path Attributes 150 How BGP Selects Paths 150 Designing Scalable iBGP Networks 152 iBGP Scalability Limitations 152 IBGP Scalability Solutions 152 BGP Route Reflectors 153 **BGP Confederations** 155 BGP Confederations Versus BGP Route Reflectors 157 BGP Route Reflector Design 158 Route Reflector Split-Horizon Rule 158 BGP Route Reflectors Redundancy Design Options and Considerations 159 Route Reflector Clusters 160 Loop-Prevention Mechanisms 162 Congruence of Physical and Logical Networks 165 Hierarchical Route Reflector Design 167 Route Reflector Potential Network Design Issues 169 Enhancing the Design of BGP Policies with BGP Communities 169 BGP Community Attribute Overview 169 Well-Known BGP Communities 170

BGP Named Community List 171 Planning for the Use of BGP Communities 171 Case Study: Designing Enterprise wide BGP Policies Using BGP Communities 172 Enterprise BGP Policy Requirements 173 BGP Community Solution Design 174 Solution Detailed Design and Traffic Flow 175 BGP Load-Sharing Design 177 Single-Homing Versus Multihoming 177 Dual-Homing and Multihoming Design Considerations 178 Single-Homed, Multiple Links 178 Dual-Homed to One ISP Using a Single Local Edge Router 180 Dual-Homed to One ISP Using Multiple Edge Routers 182 Multiboming with Two ISPs Using a Single Local Edge Router 183 Multihoming with Two ISPs Using Multiple Local Edge Routers 186 Summary 189 Review Questions 189

Part II Enterprise IPv6 Design Considerations and Challenges

Chapter 6 IPv6 Design Considerations in the Enterprise 193

IPv6 Deployment and Design Considerations 194 Business and Network Discovery Phase 196 Assessment Phase 196 Planning and Design Phase 196 Implementation and Optimization Phases 197 Considerations for Migration to IPv6 Design 197 Acquiring IPv6 Prefixes 197 Provider Independent Versus Provider Assigned 198 Where to Start the Migration 199 Migration Models and Design Considerations 200 IPv6 Island 200 IPv6 WAN 201 IPv6 Transition Mechanisms 203 Dual Stack 205 NAT64 and DNS64 206 Manual Tunnels 208 Tunnel Brokers 209

6 Rapid Deployment 210 Dual-Stack Lite (DS-Lite) 211 Locator/ID Separation Protocol (LISP) 212 LISP Site Edge Devices 213 LISP Infrastructure Devices 213 Final Thoughts on IPv6 Transition Mechanisms 216 Summary 217 Review Questions 217 Chapter 7 Challenges of the Transition to IPv6 219 IPv6 Services 219 Name Services 220 Implementation Recommendations 220 Addressing Services 220 Implementation Recommendations 221 Security Services 221 Link Layer Security Considerations 221 Application Support 222 Application Adaptation 223 Application Workarounds 223 Control Plane Security 224 Dual-Stack Security Considerations 225 Tunneling Security Considerations 225 Multihoming 226 Summary 226 Review Questions 227 Part III Modern Enterprise Wide-Area Networks Design **Chapter 8** Service Provider–Managed VPNs 229 Choosing Your WAN Connection 230 Layer 3 MPLS VPNs 233 MPLS VPN Architecture 234 Enterprise Routing Considerations 236 Provider Edge (PE) Router Architecture 237 Route Distinguishers 238 Route Target (RT) 240 PE-CE Routing Protocol 241 Using EIGRP as the PE-CE Routing Protocol 241

Using OSPF as the PE-CE Routing Protocol 247 Using BGP as the PE-CE Routing Protocol 252 Case Study: MPLS VPN Routing Propagation 255 Forwarding in MPLS VPN 258 Layer 2 MPLS VPN Services 259 Virtual Private Wire Service (VPWS) 259 Virtual Private LAN Service (VPLS) 261 VPLS Scalability Considerations 263 VPLS Resiliency Considerations 265 VPLS Versus VPWS 266 Summary 267 Review Questions 268 Chapter 9 Enterprise-Managed WANs 271 Enterprise-Managed VPN Overview 272 GRE Overview 273 Multipoint GRE Overview 275 Point-to-Point and Multipoint GRE Comparison 276 IPsec Overview 278 IPsec and GRE 280 IPsec and Virtual Tunnel Interface 281 IPsec and Dynamic VTI 283 DMVPN Overview 283 DMVPN Phase 1 287 DMVPN Phase 2 289 DMVPN Phase 3 292 Case Study: EIGRP DMVPN 295 EIGRP over DMVPN Phase 1 295 EIGRP over DMVPN Phase 2 297 EIGRP over DMVPN Phase 3 299 DMVPN Phase 1–3 Summary 302 DMVPN and Redundancy 302 Case Study: MPLS/VPN over GRE/DMVPN 304 SSL VPN Overview 312

FlexVPN Overview 314 FlexVPN Architecture 315 FlexVPN Capabilities 315 FlexVPN Configuration Blocks 315 GETVPN 317 Summary 320 Review Questions 321 Chapter 10 Enterprise WAN Resiliency Design 323 WAN Remote-Site Overview 324 MPLS Layer 3 WAN Design Models 326 Common Layer 2 WAN Design Models 329 Common VPN WAN Design Models 331 3G/4G VPN Design Models 335 Remote Site Using Local Internet 337 Remote-Site LAN 339 Case Study: Redundancy and Connectivity 343 ATM WAN Design 344 Remote-Site (Branch Office) WAN Design 346 Regional Offices WAN Design 348 Basic Traffic Engineering Techniques 351 NGWAN, SDWAN, and IWAN Solution Overview 354 Transport-Independent Design 356 Intelligent Path Control 356 Application Optimization 356 Secure Connectivity 357 Management 357 IWAN Design Overview 358 IWAN Hybrid Design Model 359 Cisco PfR Overview 361 Cisco PfR Operations 362 Cisco IWAN and PfRv3 363 Cisco PfRv3 Design and Deployment Considerations 366 Enterprise WAN and Access Management 367 APIC-EM 368 Design of APIC-EM 370 Summary 371 Review Questions 372

er Designs

Chapter 11	Multitier Enterprise Data Center Designs 375			
	Case Study 1: Small Data Centers (Connecting Servers to an Enterprise LAN) 376			
Case Study 2: Two-Tier Data Center Network Architecture 37				
	Case Study 3: Three-Tier Data Center Network Architecture 380			
	Data Center Inter-VLAN Routing 381			
	End of Row Versus Top of Rack Design 383			
	Fabric Extenders 385			
	Data Center High Availability 388			
	Network Interface Controller Teaming 392			
	Summary 394			
	Review Questions 394			
Chapter 12	New Trends and Techniques to Design Modern Data Centers 397			
	The Need for a New Network Architecture 397			
	Limitations of Current Networking Technology 398			
	Modern Data Center Design Techniques and Architectures 400			
	Spine-Leaf Data Center Design 400			
	Network Overlays 402			
	Cisco Fabric Path 402			
	Virtual Extensible LAN (VXLAN) 407			
	VXLAN Tunnel Endpoint 408			
	Remote VTEP Discovery and Tenant Address Learning 411			
	VXLAN Control-Plane Optimization 413			
	Software-Defined Networking 414			
	How SDN Can Help 416			
	Selection Criteria of SDN Solutions 417			
	SDN Requirements 419			
	SDN Challenges 419			
	Direction of Nontraditional SDN 421			
	Multitenant Data Center 422			
	Secure Tenant Separation 422			
	Layer 3 Separation with VRF-Lite 423			
	Device-Level Virtualization and Separation 424			

Case Study: Multitenant Data Center 425 Microsegmentation with Overlay Networks 427 Summary 428 Review Questions 429 References 430 Chapter 13 Cisco Application-Centric Infrastructure 431 ACI Characteristics 432 How the Cisco ACI Addresses Current Networking Limitations 432 Cisco ACI Architecture Components 434 Cisco Application Policy Infrastructure Controller (APIC) 434 APIC Approach Within the ACI Architecture 436 Cisco ACI Fabric 437 ACI Network Virtualization Overlays 441 Application Design Principles with the Cisco ACI Policy Model 447 What Is an Endpoint Group in Cisco ACI? 450 Design EPGs 451 ACI Fabric Access Polices 454 Building Blocks of a Tenant in the Cisco ACI 456 Crafting Applications Design with the Cisco ACI 459 ACI Interaction with External Layer 2 Connections and Networks 461 Connecting ACI to the Outside Layer 2 Domain 462 ACI Integration with STP-Based Layer LAN 464 ACI Routing 465 First-Hop Layer 3 Default Gateway in ACI 465 Border Leaves 467 Route Propagation inside the ACI Fabric 468 Connecting the ACI Fabric to External Layer 3 Domains 470 Integration and Migration to ACI Connectivity Options 471 Summary 473 Review Questions 475 References 476 Chapter 14 Data Center Connections 477

Data Center Traffic Flows478Traffic Flow Directions478Traffic Flow Types479

The Need for DCI 482 IP Address Mobility 484 Case Study: Dark Fiber DCI 490 Pseudowire DCI 495 Virtual Private LAN Service DCI 496 Customer-Managed Layer 2 DCI Deployment Models 497 Any Transport over MPLS over GRE 497 Customer-Managed Layer 2 DCI Deployment 498 Layer 2 DCI Caveats 501 Overlay Transport Virtualization DCI 501 Overlay Networking DCI 507 Layer 3 DCI 507 Summary 509 Review Questions 510

Part V Design QoS for Optimized User Experience

Chapter 15 QoS Overview 513

OoS Overview 514 IntServ versus DiffServ 514 Classification and Marking 516 Classifications and Marking Tools 516 Layer 2 Marking: IEEE 802.1Q/p Class of Service 517 Layer 3 Marking: IP Type of Service 519 Layer 3 Marking: DSCP Per-Hop Behaviors 520 Layer 2.5 Marking: MPLS Experimental Bits 524 Mapping QoS Markings between OSI Layers 524 Layer 7 Classification: NBAR/NBAR2 526 Policers and Shapers 527 Token Bucket Algorithms 529 Policing Tools: Single-Rate Three-Color Marker 532 Policing Tools: Two-Rate Three-Color Marker 533 Queuing Tools 535 Tx-Ring 536 Fair Queuing 537 CBWFQ 538

Dropping Tools 541 DSCP-Based WRED 541 IP ECN 547 Summary 550 Review Questions 550 Chapter 16 QoS Design Principles and Best Practices 553 **OoS Overview** 553 Classification and Marking Design Principles 554 Policing and Remarking Design Principles 556 Queuing Design Principles 557 Dropping Design Principles 557 Per-Hop Behavior Queue Design Principles 558 RFC 4594 QoS Recommendation 559 QoS Strategy Models 560 4-Class OoS Strategy 561 8-Class QoS Strategy 562 12-Class QoS Strategy 564 Summary 565 Review Questions 565 Chapter 17 Campus, WAN, and Data Center QoS Design 567 Campus QoS Overview 568 VoIP and Video 568 Buffers and Bursts 569 Trust States and Boundaries 570 Trust States and Boundaries Example 571 Dynamic Trust State 572 Classification/Marking/Policing QoS Model 573 Queuing/Dropping Recommendations 574 Link Aggregation "EtherChannel" QoS Design 575 Practical Example of Campus QoS Design 576 WAN OoS Overview 588 Platform Performance Considerations 589 Latency and Jitter Considerations 590 Queuing Considerations 591 Shaping Considerations 592 Practical Example of WAN and Branch QoS 593

Data Center QoS Overview 594 High-Performance Trading Architecture 595 Big Data Architecture 596 Case Study: Virtualized Multiservice Architectures 596 Data Center Bridging Toolset 597 Case Study: DC QoS Application 599 Summary 601 Review Questions 603

Chapter 18 MPLS VPN QoS Design 605

The Need for QoS in MPLS VPN 605 Layer 2 Private WAN QoS Administration 607 Fully Meshed MPLS VPN QoS Administration 608 MPLS DiffServ Tunneling Modes 609 Uniform Tunneling Mode 612 Short-Pipe Tunneling Mode 612 Pipe Tunneling Mode 614 Sample MPLS VPN QoS Roles 615 Summary 617 Review Questions 617

Chapter 19 IPsec VPN QoS Design 619

The Need for QoS in IPsec VPN 619 VPN Use Cases and Their QoS Models 621 IPsec Refresher 621 IOS Encryption and Classification: Order of Operations 623 MTU Considerations 625 DMVPN QoS Considerations 626 GET VPN QoS Considerations 629 Summary 630 Review Questions 631

Part VI IP Multicast Design

Chapter 20 Enterprise IP Multicast Design 633 How Does IP Multicast Work? 634 Multicast Group 635 IP Multicast Service Model 636 Functions of a Multicast Network 638 Multicast Protocols 638 Multicast Forwarding and RPF Check 639 Case Study 1: RPF Check Fails and Succeeds 641 Multicast Protocol Basics 642 Multicast Distribution Trees Identification 644 PIM-SM Overview 645 Receiver Joins PIM-SM Shared Tree 646 Registered to RP 647 PIM-SM SPT Switchover 649 Multicast Routing Table 652 Basic SSM Concepts 654 SSM Scenario 655 Bidirectional PIM 657 PIM Modifications for Bidirectional Operation 658 DF Election 658 DF Election Messages 660 Case Study 2: DF Election 660 Summary 662 Review Questions 663

Chapter 21 Rendezvous Point Distribution Solutions 665

Rendezvous Point Discovery 665 Rendezvous Placement 667 Auto-RP 668 Auto-RP Candidate RPs 670 Auto-RP Mapping Agents 670 Auto-RP and Other Routers 670 Case Study: Auto-RP Operation 670 Auto-RP Scope Problem 674 PIMv2 BSR 676 PIMv2 BSR: Candidate RPs 677 PIMv2 BSR: Bootstrap Router 678 PIMv2 BSR: All PIMv2 Routers 678 BSR Flooding Problem 678 IPv6 Embedded Rendezvous Point 679 Anycast RP Features 681 Anycast RP Example 682

MSDP Protocol Overview 683 MSDP Neighbor Relationship 683 Case Study: MSDP Operation 684 Summary 686 Review Questions 687 Part VII **Designing Optimum Enterprise Network Security** Chapter 22 Designing Security Services and Infrastructure Protection 689 Network Security Zoning 690 Cisco Modular Network Architecture 691 Cisco Next-Generation Security 696 Designing Infrastructure Protection 696 Infrastructure Device Access 698 Routing Infrastructure 699 Device Resiliency and Survivability 700 Network Policy Enforcement 701 Switching Infrastructure 702 SDN Security Considerations 703 Summary 705 Review Questions 705 Chapter 23 Designing Firewall and IPS Solutions 709 Firewall Architectures 709 Virtualized Firewalls 712 Case Study 1: Separation of Application Tiers 714 Securing East-West Traffic 716 Case Study 2: Implementing Firewalls in a Data Center 717 Case Study 3: Firewall High Availability 720 **IPS Architectures** 726 Case Study 4: Building a Secure Campus Edge Design (Internet and Extranet Connectivity) 729 Campus Edge 730 Connecting External Partners 737 Challenges of Connecting External Partners 737 Extranet Topology: Remote LAN Model 737 Extranet Topology: Interconnect Model 738 Extranet: Security and Multitenant Segmentation 739

Summary 740 Review Questions 741

Chapter 24 IP Multicast Security 743

Multicast Security Challenges 744
Problems in the Multicast Network 744
Multicast Network Security Considerations 745
Network Element Security 746
Security at the Network Edge 748
Securing Auto-RP and BSR 749
MSDP Security 751
PIM and Internal Multicast Security 752
Multicast Sender Control 753
Multicast Receiver Controls 755
Multicast Admission Controls 757
Summary 757
Review Questions 758

Chapter 25	Designing Network Access Control Solution		
	IEEE 802.1X Overview	759	

Extensible Authentication Protocol 763 802.1X Supplicants 765 IEEE 802.1X Phased Deployment 767 Cisco TrustSec 768 Profiling Service 768 Security Group Tag 769 Case Study: Authorization Options 772 Summary 775 Review Questions 775

Part VIII Design Scenarios

Chapter 26 Design Case Studies 777

Case Study 1: Design Enterprise Connectivity 778 Detailed Requirements and Expectations 778 Design Analysis and Task List 779 Selecting a Replacement Routing Protocol 780 Designing for the New Routing Protocol 780

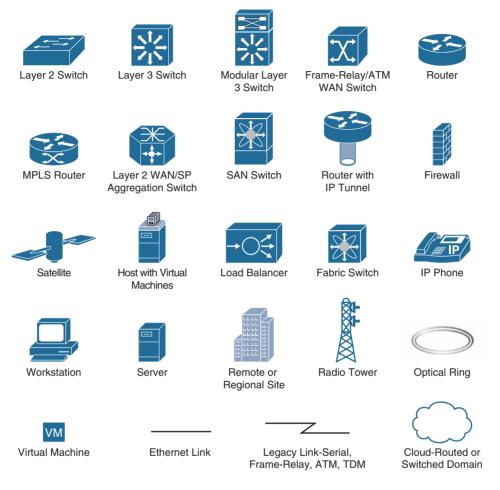
OSPF Design Optimization 782 Planning and Designing the Migration from the Old to the New Routing 785 Scaling the Design 787 Case Study 2: Design Enterprise BGP Network with Internet Connectivity 788 Detailed Requirements and Expectations 788 Design Analysis and Task List 791 Choosing the Routing Protocol 792 Choosing the Autonomous System Numbers 792 BGP Connectivity 795 BGP Sessions 795 **BGP** Communities 796 Routing Policy 797 Routing Policy in North American Sites 797 Routing Policy in European and Asian Sites 799 Internet Routing 803 Public IP Space Selection 803 Main HQ Multiboming 804 Default Routing 805 Case Study 3: Design Enterprise IPv6 Network 807 Detailed Requirements and Expectations 808 Design Analysis and Task List 809 Choosing the IP Address Type for the HQ 809 Connecting the Branch Sites 810 Deployment Model 812 Addressing 813 Address Provisioning 814 Communication Between Branches 815 Application and Service Migration 815 Case Study 4: Design Enterprise Data Center Connectivity 816 Detailed Requirements and Expectations 817 Design Analysis and Task List 818 Selecting the Data Center Architecture and Connectivity Model 818 DCN Detailed Connectivity 819

Connecting Network Appliances 821 Data Center Interconnect 822 Data Center Network Virtualization Design 823 Case Study 5: Design Resilient Enterprise WAN 825 Detailed Requirements and Expectations 825 Design Analysis and Task List 826 Selecting WAN Links 828 WAN Overlay 828 Case Study 6: Design Secure Enterprise Network 830 Detailed Requirements and Expectations 831 Security Domains and Zone Design 832 Infrastructure and Network Access Security 833 Layer 2 Security Considerations 834 Main and Remote Location Firewalling 835 Case Study 7: Design QoS in the Enterprise Network 835 Detailed Requirements and Expectations 835 Traffic Discovery and Analysis 836 QoS Design Model 837 QoS Trust Boundary 838 Congestion Management 838 Scavenger Traffic Considerations 839 MPLS WAN DiffServ Tunneling 839

- Appendix A Answers to Review Questions 843
- Appendix B References 855

Index 857

Icons Used in This Book



Command Syntax Conventions

The conventions used to present command syntax in this book are the same conventions used in the IOS Command Reference. The Command Reference describes these conventions as follows:

- Boldface indicates commands and keywords that are entered literally as shown. In actual configuration examples and output (not general command syntax), boldface indicates commands that are manually input by the user (such as a show command).
- *Italic* indicates arguments for which you supply actual values.
- Vertical bars (I) separate alternative, mutually exclusive elements.
- Square brackets ([]) indicate an optional element.
- Braces ({ }) indicate a required choice.
- Braces within brackets ([{ }]) indicate a required choice within an optional element.

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Introduction

Enterprise environments require networks designed for performance, availability, and scalability to achieve outcomes. Seasoned IT professionals with progressive end-to-end network design expertise are crucial in ensuring networks deliver to meet today's requirements while future-proofing investments. For senior network design engineers, principal system engineers, network/solution architects, and CCDA professionals looking to build on your fundamental Cisco network design expertise, the Cisco CCDP certification program focuses on advanced addressing and routing protocols, WANs, service virtualization, and integration strategies for multilayered enterprise architectures.

This exam tests a candidate's knowledge and skills needed to design or help in designing an enterprise network. Successful candidates will be able to design and understand the inner workings of all elements within the common enterprise network, including internal routing, BGP routing, modern WAN connectivity, modern data center and data center interconnect, basic network security considerations, advanced quality-of-service design, transition to IPv6, and multicast routing design.

Goals of This Book

Designing Cisco Network Service Architectures (ARCH) enables network designers, engineers, architects, and CCDP candidates to perform the conceptual, intermediate, and detailed design of a network infrastructure that supports desired network solutions over intelligent network services to achieve effective performance, scalability, and availability. By applying solid Cisco network solution models and recommended design practices, ARCH enables learners to provide viable, stable enterprise internetworking solutions. This book presents concepts and examples necessary to design converged enterprise networks. Also, this new edition has content addressing software-defined networks (SDNs). You will learn additional aspects of modular campus design, advanced routing designs, WAN service designs, enterprise data center design, and security design.

Who Should Read This Book

Besides those who are planning or studying for the CCDP certification, this book is for

- Network designers, architects, consultants, or engineers seeking a thorough understanding of enterprise network design
- Network engineers or architects who are studying for the CCDE certification and need to improve their foundational knowledge of modern enterprise network design
- Anyone wanting to understand basic and advanced network design with an intermediate to advanced level of experience

How This Book Is Organized

This book is organized into eight distinct sections.

Part I of the book explains briefly the various design approaches, requirements, and principles required to design an optimum enterprise campus network. Also, it focuses on enterprise routing design, covering the different design options, considerations, and design implications with regard to business and other design requirements.

- Chapter 1, "Optimal Enterprise Campus Design": This chapter discusses how to design a scalable and reliable enterprise campus taking into account applications and business requirements.
- Chapter 2, "EIGRP Design": This chapter highlights, analyzes, and discusses different design options and considerations of EIGRP that any network designer must be aware of.
- Chapter 3, "OSPF Design": This chapter looks at the different design options and considerations of OSPF that any network designer must be aware of, such as OSPF area design.
- Chapter 4, "IS-IS Design": This chapter discusses IS-IS level design. It also compares the key functionalities of IS-IS and OSPF as link-state routing protocols.
- Chapter 5, "Border Gateway Protocol Design": This chapter highlights, analyzes, and discusses different design options and considerations of BGP that any network designer must be aware of. It also provides some advanced BGP design approaches to address enterprise design needs.

Part II of the book focuses on IPv6 and how to plan and migrate your network to be IPv6 enabled along with the different design considerations and implications.

- Chapter 6, "IPv6 Design Considerations in the Enterprise": This chapter highlights and explains the different design considerations and approaches of migrating IPv4 networks to IPV6.
- Chapter 7, "Challenges of the Transition to IPv6": This chapter discusses the different challenges associated with migration to IPv6 that you need to take into account.

Part III of the book focuses on the different models of modern enterprise wide-area network design.

- Chapter 8, "Service Provider–Managed VPNs": This chapter highlights and discusses the MPLS Layer 3 and Layer 2 VPN-based WAN modes along with the different design considerations and aspects that you need to be aware of.
- Chapter 9, "Enterprise-Managed WAN": This chapter discusses the different enterprise-controlled VPN-based WAN models that can be used in today's enterprise networks.

 Chapter 10, "Enterprise WAN Resiliency Design": This chapter explains how to optimize the enterprise-managed WAN model to design a resilient overlay WAN model.

Part IV of the book focuses on the design options and technologies required to design an enterprise data center network.

- Chapter 11, "Multitier Enterprise Data Center Designs": This chapter analyzes, explains, and compares the different data center design options and where each should be used.
- Chapter 12, "New Trends and Techniques to Design Modern Data Centers": This chapter analyzes, explains, and compares the different modern data center design options and technologies and the drivers of each. It also introduces you to the data center overlay and SDN concepts.
- Chapter 13, "Cisco Application-Centric Infrastructure": This chapter analyzes and explains the foundations of the Cisco ACI and the design concepts and terms that are ACI-specific, along with the different migration options from a traditional data center network to an ACI-based data center network.
- Chapter 14, "Data Center Connections": This chapter analyzes, explains, and compares the different data center interconnect design options and considerations.

Part V of the book focuses on designing quality of service (QoS) for an optimized user experience and dives deeper, discussing QoS design for the different places in the network.

- Chapter 15, "QoS Overview": This chapter explains the different QoS design concepts, techniques, and tools that any design engineer needs to be fully aware of its foundations.
- Chapter 16, "QoS Design Principles and Best Practices": This chapter explains the different QoS design principles and strategies required to design a reliable QoS-enabled network.
- Chapter 17, "Campus, WAN, and Data Center QoS Design": This chapter explains the best-practice design principles for enabling QoS in campus, WAN, and data center networks.
- Chapter 18, "MPLS VPN QoS Design": This chapter covers the basics of designing QoS for MPLS VPN networks.
- Chapter 19, "IPsec VPN QoS Design": This chapter reviews QoS-related considerations for IPsec VPNs.

Part VI of the book is an entry point to IP multicast services. It presents the functional model of IP multicast and gives an overview of technologies that are present in IP multicasting. The part is composed of an introduction to IP multicast concepts as well as a discussion of distribution trees and protocols.

- Chapter 20, "Enterprise IP Multicast Design": This chapter reviews the foundations of IP multicast and how a multicast-enabled network delivers traffic from a source to a receiver. Also, it explains the most current scalable IP multicast routing protocol.
- Chapter 21, "Rendezvous Point Distribution Solutions": This chapter offers an overview of RP distribution solutions. It explains the drawbacks of manual RP configuration and describes the Auto-RP and the BSR mechanisms. The chapter also introduces the concept of Anycast RP, which works in combination with the MSDP.

Part VII of the book focuses on how to design security services and what solutions are available today to implement network-level security.

- Chapter 22, "Designing Security Services and Infrastructure Protection": This chapter explains how to secure the network infrastructure as it is a critical business asset.
- Chapter 23, "Designing Firewall and IPS Solutions": This chapter explains the common firewall and IPS architectures, high-availability modes, and firewall virtualization along with design recommendations.
- Chapter 24, "IP Multicast Security": This chapter describes the challenges with IP multicast security along with recommendations of how to secure a multicast network edge, Auto-RP, BSR, and MSDP.
- Chapter 25, "Designing Network Access Control Solutions": This chapter discusses the different access control design approaches, including IEEE 802.1X-based access control and Cisco TrustSec technology.

Part VIII of the book offers some design scenarios that help you, as design engineer, practice designing technology solutions based on business and technical requirements.

 Chapter 26, "Design Case Studies": This chapter provides different design scenarios that cover the design of IGP, BGP, WAN, data center networks, security, IPv6, and QoS.

Chapter 16

QoS Design Principles and Best Practices

Upon completing this chapter, you will be able to

- Describe basic classification and marking design principles
- Describe basic policing and remarking design principles
- Explain queuing design principles
- Explain basic dropping design principles
- Explain what are per-hop behavior queue design principles
- Explain the role of RFC 4594 recommendation
- List and describe QoS strategy models
- Describe the 4-class QoS strategy model
- Describe the 8-class QoS strategy model
- Describe the 12-class QoS strategy model

Now that we have covered the various tools for enabling quality of service (QoS) in the network, it is possible to create a QoS strategy that best meets an organization's requirements. This chapter presents some best practice QoS design principles and QoS strategy models that are used to implement the numerous QoS tools we have at our disposal. Remember that usually more than one solution fits the given QoS requirements, so simplifying the models leveraged can significantly accelerate and ensure proper QoS deployment.

QoS Overview

Quality of service is critical to ensuring application performance consistency and optimized end-user experiences. As discussed in Chapter 15, "QoS Overview," the fundamental purpose of QoS is to manage contention for network resources while addressing applications that require differentiated levels of service. Prior to developing a QoS strategy, you must perform the proper discovery to identify current and future applications and application characteristics within the environment. This information, coupled with an understanding of the end-to-end network design and traffic patterns, will drive the QoS design strategy model that is most appropriate for the business. Following are some common questions that you need to answer:

- What traffic needs to be classified and marked?
- Is it possible to leverage a 4-class, 8-class, or 12-class QoS strategy model from end to end?
- Will traffic-marking characteristics stay in place as data traverses the infrastructure?
- What traffic needs to be prioritized?
- What traffic requires bandwidth reservations?
- What traffic needs to be policed?
- Is shaping required at the WAN edge or at other places within the infrastructure such as the Data Center Interconnect (DCI)?
- How can congestion management and congestion avoidance techniques be leveraged to optimize TCP traffic?

Classification and Marking Design Principles

The first fundamental design principle is that QoS policies should always be enabled in hardware whenever possible. Some Cisco routers perform QoS in software, and such behavior can increase the load on the CPU. Cisco Catalyst switches have dedicated hardware called application-specific integrated circuits (ASIC), which are used to perform QoS operations. Switches can perform complex QoS policies under maximum traffic load without any marginal CPU spike. Some platforms, such as the Cisco ASR, can perform QoS operations (such as queuing) in dedicated hardware ASICs, but other functions (such as deep packet inspection) are still processed in software via the CPU.

Based on design recommendations, classification and marking should be done closest to the source of traffic as administratively and technically possible. This design principle promotes DiffServ and per-hop behaviors (PHB) as the recommended end-to-end design.

Note "As administratively close as possible" refers to an administrative domain, in scenarios in which you are not controlling the end-to-end traffic flow path of a packet; you need to classify/mark as close to the source as possible within your administrative domain.

As a rule, it is not recommended to trust markings set by end users leveraging PCs or other endpoint devices. End users can intentionally or unintentionally abuse QoS policies that trust markings of end devices. If users and unclassified applications take advantage of the configured QoS policy as a result of trusting end devices, this can result in easily starving priority queues with nonpriority traffic, ruining quality of service for real-time applications. However, if QoS markings for end devices and associated applications are administered centrally across the enterprise, this can be an acceptable design option. An additional area of exception might also include wireless devices that can leverage Wireless Multimedia (WMM) QoS provisioning in the upstream direction.

The next important recommendation is to use Differentiated Services Code Point (DSCP) marking whenever technically possible. DSCP markings are the recommended method for marking IP traffic for the following reasons:

- It has support for end-to-end Layer 3 marking.
- It is a more granular method of marking that supports 64 levels as compared to class of service (CoS) and MPLS Experimental EXP, which have 8 levels.
- It is more extensible than Layer 2 markings as these markings are lost when media changes.

To provide interoperability on the border between enterprise and service provider networks, you should use standard-based DSCP PHB markings because the use of such markings can streamline interoperability and compliance with service provider classes of service. Classification and marking design principles covered in this section are illustrated in Figure 16-1.

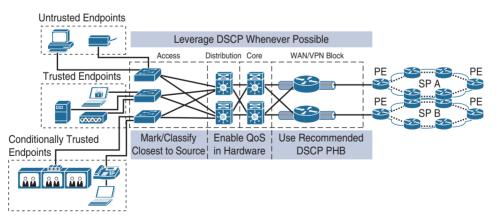


Figure 16-1 QoS Classification and Marking Architecture

Policing and Remarking Design Principles

Traffic that is unwanted should be discarded as soon as possible to preserve network resources from unnecessary consumption. Undesirable traffic can be the result of denial of service (DoS) or worm attacks. Furthermore, excessive unwanted traffic could cause a network outage as a result of high impact on the CPU and memory resources of network devices. Malicious traffic can mask under legitimate TCP/UDP ports that are used by well-known applications, and this traffic can create large amounts of unwanted traffic. Traffic behavior must be monitored and marked down as close as possible to the source under such circumstances.

Traffic should be marked down using RFC recommendations. Those recommendations ensure interoperability and end-to-end QoS network design. Examples of these recommendations are RFC 2597 and RFC 2698, where excess traffic with marking of AFx1 should be marked down to AFx2 or AFx3. Note that 2 or 3 in AFx2 and AFx3 represent drop probability. This markdown principle should be combined properly with other QoS tools. For example, with DSCP-based WRED, AFx2 should be dropped more aggressively than AFx1 but less aggressively than AFx3. Figure 16-2 illustrates the policing and remarking design principles covered in this section.

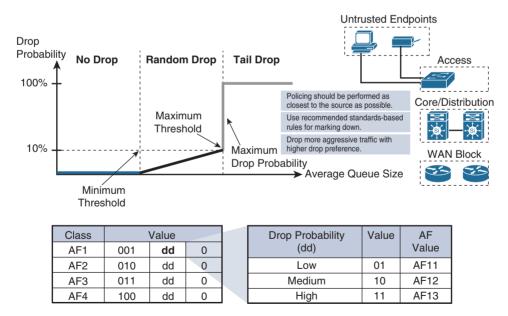


Figure 16-2 Policing and Remarking Concepts

Queuing Design Principles

The only way to provide QoS service guarantees to business-critical applications is to enable queuing to every node that has the potential for congestion. Queuing should be enabled regardless of whether congestion is occurring rarely or frequently. Although frequently deployed at the WAN edge, this principle must be applied not only to congested WAN links but also within the campus network. Speed mismatch, link aggregation, and link subscription ratios can create congestion in the network devices by filling up queuing buffers.

Because each distinctive application class requires unique QoS service requirements, it is recommended you provide a distinctive queue for each traffic class. One of the main justifications for leveraging distinctive queues is that each QoS service class can accept certain QoS-enabled behaviors such as bandwidth allocation and dropping ratios.

It is recommended you use a minimum of four standards-based queuing behaviors on all platforms and service provider links when deploying end-to-end QoS across the network infrastructure:

- RFC 3246 Expedited Forwarding PHB (used for real-time traffic)
- RFC 2597 Assured Forwarding PHB (used for guaranteed bandwidth queue)
- RFC 2474 Default Forwarding PHB (default nonprioritized queue, best effort)
- RFC 3662 Lower Effort Per-Domain Behavior (less than best-effort queue, bandwidth constrained)

Dropping Design Principles

As covered in Chapter 15, congestion avoidance mechanisms are used to selectively drop packets when a predefined limit is reached. As a review, by dropping packets early, congestion avoidance helps prevent bottlenecks downstream the network. Congestion avoidance mechanisms include RED and WRED. If WRED is designed per recommendations where every traffic class has its own queue, WRED should be used for only some types of queues (not necessarily all of them).

It is recommended that WRED not be used for the strict-priority queue, scavenger traffic queue, and control traffic queue. Traffic for the strict-priority queue and control traffic queue are highly sensitive to dropping. Scavenger traffic is often provisioned with a small amount of bandwidth, typically below 1 percent, and for this type of queue, WRED is not needed. Considering that the WRED feature is performed in software, enabling WRED for scavenger traffic class will consume additional CPU resources with no significant gain.

For AF-marked queues with DSCP-based WRED, typically traffic marked with AFx3 is more aggressively dropped than AFx2, which is in turn more aggressively dropped than AFx1.

All traffic types that are not explicitly defined in other queues fall into default (DF) traffic class. For this traffic class, it is recommended to enable WRED. WRED should be enabled in the default queue because, as explained in Chapter 15, it increases throughput by reducing the TCP synchronization effect. In the case of the default queue where all different traffic types are equally marked with a DSCP value of zero, there is no mechanism to fairly weight less aggressive applications when WRED is not enabled.

Per-Hop Behavior Queue Design Principles

The goal of convergence in the network is to enable voice, video, and data applications to seamlessly coexist in the network by providing each with appropriate QoS service expectations and guarantees.

When real-time applications are the only ones that consume link bandwidth, non-real-time applications' performance can be significantly degraded. Extensive testing results show that there is significant performance impact on non-real-time applications when more than one-third of the links is used by real-time applications as part of a strict-priority queue. Thus, it is recommended that no more than a third of link bandwidth be used for strict-priority queuing. This principle prevents non-real-time applications from being dropped out of their required QoS recommendations. In other words, it is recommended that no more than 33 percent of the bandwidth be used for the expedite forwarding (EF) queue. It is also important to note that this 33 percent design principle is simply a best practices design recommendation and not necessarily a mandatory rule.

It is recommended that a minimum of one queue be provisioned for assured forwarding per-hop behavior (AF PHB), but up to four subclasses can be defined within the AF class: AF1x, AF2x, AF3x, and AF4x. Each queue belonging to the specified AF subclass must have a bandwidth guarantee that corresponds to the application requirements of that traffic subclass.

The default forwarding (DF) class consists of all traffic that is not explicitly defined in other queues. If an enterprise is using many applications, it is important to have adequate space for those traffic types. It is recommended that typically 25 percent of link bandwidth be used for this service class. Figure 16-3 illustrates an example of bandwidth allocation leveraging these recommended best practices.

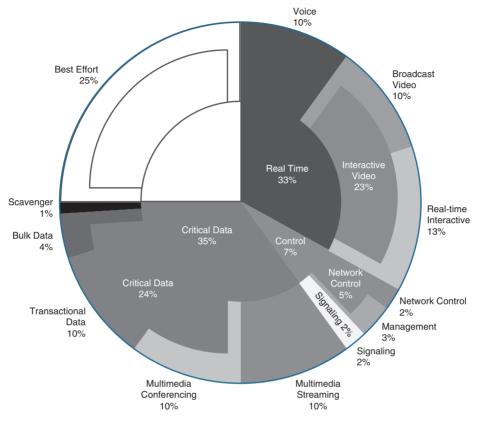


Figure 16-3 Bandwidth Allocation Example

RFC 4594 QoS Recommendation

RFC 4594 QoS provides guidelines for marking, queuing, and dropping principles for different types of traffic. Cisco has made a minor modification to its adoption of RFC 4594, namely the switching of Call-Signaling and Broadcast Video markings (to CS3 and CS5, respectively). A summary of Cisco's implementation of RFC 4594 is presented in Figure 16-4.

	Cisco Implementation of RFC 4594-Based QoS					
Cisco Swapped CS5 and CS3	Application Class	Per-Hop Behavior	Admission Control	Queuing and Dropping	Application Examples	
	VoIP Telephony	EF	Required	Priority Queue (PQ)	Cisco IP Phones (G.711, G.729)	
		CS5	Required	(Optional) PQ	Cisco IP Video Surveillance/Cisco Enterprise TV	
	Real-time Interactive	CS4	Required	(Optional) PQ	Cisco TelePresence	
	Multimedia Conferencing	AF4	Required	BW Queue + DSCP WRED	Cisco Unified Personal Communicator, WebEx	
	Multimedia Streaming	AF3	Recommended	BW Queue + DSCP WRED	Cisco Digital Media System (VoDs)	
	Network Control	CS6		BW Queue	EIGRP, OSPF, BGP, HSRP, IKE	
	Call Signaling	CS3		BW Queue	SCCP, SIP, H.323	
	Ops/Admin/Mgmt (OAM)	CS2		BW Queue	SNMP, SSH, Syslog	
	Transactional Data	AF2		BW Queue + DSCP WRED	ERP Apps, CRM Apps, Database Apps	
	Bulk Data	AF1		BW Queue + DSCP WRED	E-mail, FTP, Backup Apps, Content Distribution	
	Best Effort	DF		Default Queue + RED	Default Class	
	Scavenger	CS1		Min BW Queue (Deferential)	YouTube, iTunes, BitTorrent, Xbox Live	

Figure 16-4 QoS Marking—RFC 4594

RFC 4594 is the recommendation but not the standard; it resides in the category of draft proposal RFCs. It recommends guidelines on how to configure 14 traffic classes that are associated with 28 different code-point marking values. Note that some of the PHBs shown in Figure 16-4 include multiple DSCP-associated values. For example, the AF class for multimedia streaming can have AF31, AF32, and AF33 DSCP values. RFC 4594 includes information on which PHBs should be used for certain traffic types and also what queuing and dropping mechanism should be used for that same traffic class.

Some sample recommendations highlighted in Figure 16-4 include

- Voice traffic should be marked to EF/DSCP 46.
- Voice should be queued using strict-priority queuing.
- Broadcast video traffic should be marked to CS5/DSCP 40.
- Multimedia conferencing should be treated with an AF PHB, provisioned with a guaranteed-bandwidth queue.

RFC 4594 is not a final RFC standard and will more than likely continue to be developed considering that needs and trends for QoS application requirements change over the time.

QoS Strategy Models

Before applying any QoS tools, organizations need to define the strategy and goals for different applications running in their network. This will result in defining a certain number of traffic classes to meet the end-to-end QoS objectives of an organization.

Three basic QoS strategy models can be deployed, depending on the granularity of applications running within an organization's network:

- 4-Class QoS Strategy Model
- 8-Class QoS Strategy Model
- 12-Class QoS Strategy Model

Although the more classes you define, the more specific and granular traffic treatment will be per application, the selection of a certain strategy model must be based on application requirements coupled with the WAN provider QoS model (if there is any WANs with QoS). The following sections provide a detailed view into each of these QoS strategy models.

4-Class QoS Strategy

The 4-class QoS strategy model is the simplest of the three models (in terms of QoS polices) and typically accounts for telephony, signaling, transactional/mission-critical, and best-effort data. When businesses deploy telephony applications in their network, three classes of traffic are typically required (telephony, signaling, and default/best effort).

Typically, the fourth class is the Assured Forwarding (AF) class. The AF class is used for transactional and mission-critical data applications such as SQL databases. The AF class can also be used for multimedia conferencing, multimedia streaming, and bulk data applications.

The 4-class QoS strategy model, as shown in Figure 16-5, is an example of where an organization has deployed IP telephony. In addition to separating telephony, signaling, and default/best-effort traffic, the organization has defined one mission-critical transactional data class.

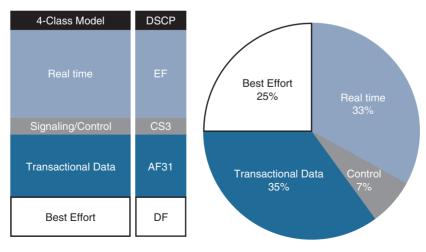


Figure 16-5 The 4-Class QoS Strategy Model

The four traffic classes of QoS markings and guarantees are as follows:

- Voice (Real time): Marked with EF and provisioned to leverage up to one-third of link bandwidth
- Signaling: Marked with CS3 and provisioned to leverage a minimum of 7 percent of link bandwidth
- Mission-critical data (Transactional Data): Marked with AF31 and provisioned to leverage 35 percent of link bandwidth
- Default (best-effort data): Marked with DF and provisioned to take advantage of 25 percent of link bandwidth

Voice and signaling guarantees must be selected based on the volume of voice calls and the VoIP codec that is used through the given link. Mission-critical data is selected based on the decision of the director of each company department who has given info about critical business application needs to the networking team.

8-Class QoS Strategy

The 8-class QoS strategy model builds upon the 4-class model and includes the following additional classes:

- Multimedia conferencing
- Multimedia streaming
- Network control
- Scavenger

The two additional multimedia traffic types in this model are multimedia conferencing and multimedia streaming. The explicitly defined network control traffic class is used for applications such as network routing protocol updates or network infrastructure control traffic such as OAM. The 8-class QoS strategy model is illustrated in Figure 16-6.

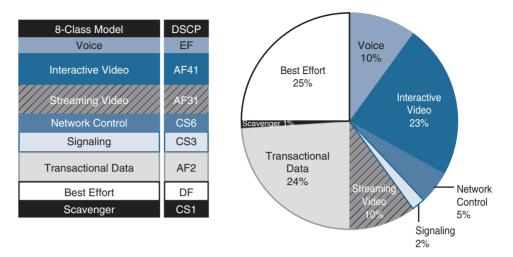


Figure 16-6 The 8-Class QoS Strategy Model

As can be seen from Figure 16-6, the recommendations for each traffic class in this model are as follows:

- Voice: Marked with EF and limited to 10 percent of link bandwidth in a strict-priority queue
- Multimedia conferencing (Interactive video): Marked with AF41 or sometimes as EF and limited to 23 percent of link bandwidth in a strict-priority queue
- Multimedia streaming: Marked with AF31 and guaranteed 10 percent of link bandwidth with WRED enabled
- Network control: Marked with CS6 and guaranteed 5 percent of link bandwidth
- Signaling: Marked with CS3 and provisioned with minimum of 2 percent of link bandwidth
- **Transactional data:** Marked with AF21 and provisioned with 24 percent of link bandwidth with WRED enabled
- Default (best-effort data): Marked with DF and provisioned with 25 percent of link bandwidth
- Scavenger: Marked with CS1 and provisioned with a maximum of 1 percent of link bandwidth

Note It is important to note the difference as some traffic types, such as voice traffic, are limited by bandwidth defined in a strict-priority queue, and other traffic types, such as multimedia streaming, have guaranteed provisioned bandwidth.

12-Class QoS Strategy

The 12-class QoS strategy model builds upon the 8-class model and includes the following additional classes:

- Real-time Interactive
- Broadcast Video
- Management/OAM
- Bulk Data

The 12-class QoS strategy model represents Cisco's interpretation of the RFC 4594 recommendation and, as previously noted, incorporates a slight modification by swapping the markings used for signaling and broadcast video. The 12-class QoS strategy model is illustrated in Figure 16-7.

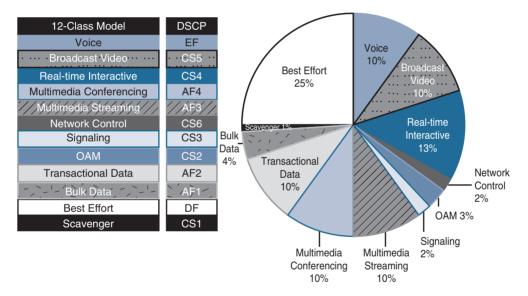


Figure 16-7 The 12-Class QoS Strategy Model

As can be seen from Figure 16-7, the recommendations for each traffic class in this model are as follows:

- Voice: Marked with EF and limited to 10 percent of link bandwidth in a strict-priority queue
- **Broadcast video:** Marked with CS5 or sometimes as EF and limited to 10 percent of link bandwidth in a strict-priority queue
- Real-time interactive: Marked with CS4 or sometimes as EF and limited to 13 percent of link bandwidth in a strict-priority queue

- Multimedia conferencing: Marked with AF41 or sometimes as EF and limited to 10
 percent of link bandwidth in a strict-priority queue
- Multimedia streaming: Marked with AF31 and guaranteed 10 percent of link bandwidth with WRED enabled
- Network control: Marked with CS6 and provisioned as guaranteed bandwidth
 2 percent of link bandwidth
- Signaling: Marked with CS3 and provisioned with a minimum of 2 percent of link bandwidth
- Management/OAM: Marked with CS2 and provisioned with a minimum of 3 percent of link bandwidth
- Transactional data: Marked with AF21 and provisioned with 10 percent of link bandwidth with WRED enabled
- **Bulk data:** Marked with AF11 and provisioned with 4 percent of link bandwidth with WRED enabled
- Default (best-effort data): Marked with DF and provisioned with 25 percent of link bandwidth
- Scavenger: Marked with CS1 and provisioned with a maximum of 1 percent of link bandwidth

Summary

- Use QoS policies in hardware rather than in software whenever possible.
- Classify, mark, and police applications as close to the source as possible.
- Use DSCP marking whenever possible.
- Define a queue for the traffic class and enable queuing on each node that has potential congestion.
- Limit the strict-priority queue to one-third of the link bandwidth.
- Do not use WRED for priority or scavenger traffic classes.
- Use one of the three QoS strategy models to govern end-to-end QoS design.

Review Questions

After answering the following questions, please refer to Appendix A, "Answers to Review Questions," for the answers.

- 1. Which of the following is recommended for a QoS queuing design?
 - a. You should implement queuing policy very selectively.
 - b. Classes should share queues in order to save resources.

- c. You should use at minimum 4 classes of queuing behavior.
- d. You should use at minimum 11 classes of queuing behavior.
- 2. Match the application classes with their PHBs as per RFC 4594.

VoIP Telephony	EF
Transactional Data	CS1
Network Control	CS6
Call Signaling	CS4
Real-time Interactive	AF21

- 3. Select the four classes of the 4-class QoS model.
 - a. Voice, signaling, mission-critical data, and best effort
 - b. Video, signaling, mission-critical data, and best effort
 - c. Voice, signaling, mission-critical data, and scavenger
 - d. Real-time interactive, signaling, mission-critical data, and best effort
- 4. Why is it recommended to leverage DSCP markings wherever possible?
 - a. Support for end-to-end Layer 3 marking.
 - b. It is a more granular method of marking that supports 64 levels as compared to CoS and MPLS EXP, which have 8 levels.
 - c. It is more extensible than Layer 2 markings because these markings are lost when media change.
 - d. All the above.
 - e. None of the above.
- 5. Traffic should be marked down using which RFC recommendations? (Select two.)
 - a. RFC 2957
 - b. RFC 2597
 - c. RFC 2698
 - d. RFC 2968

Index

Numbers

3G/4G VPN design models, 335 4-class QoS strategy model, 561–562 6RD (6 Rapid Deployment), IPv6, 210-211 6RD border relay, 210 6RD prefix, 211 6RD-capable router, 210 8-class 1P1Q3T egress queueing, 581-588 8-class 1P1Q3T ingress queueing, 580-581 8-class QoS strategy model, 562-563 12-class QoS strategy model, 564-565 /40 prefix, 197 /48 prefix, 198 /56 prefix, 198 802.1p, QoS (quality of service), 517-519 802.1Q, 27 QoS (quality of service), 517–519 802.1X, 759-763

message flow, 763 phased deployment, 767 supplicants, 765–766

Symbols

*, G (star comma G), 644, 645 PIM-SM (Protocol-Independent Multicast—Sparse Mode), 653

A

ABR placement, hub-and-spoke design, OSPF (Open Shortest Path First), 89–90 access control lists (ACLs), 702 access coverage, WAN connections, 232 access layer, enterprise campus design, 4–5 access management, enterprise WAN, 367–368 access restrictions, 740 access-distribution block, enterprise campus design, 13–15 **ACI** (Application-Centric Infrastructure), 431 ANP (application network profile), 449, 459-460 application design, 459–460 architecture, 434 APIC (Application Policy Infrastructure Controller), 434-437 fabric, 437-440 characteristics, 432 EPG (endpoint groups), 450-453 external Layer 2 connections and networks, 461-465 fabric access policies, 454–455 integration and migration connectivity options, 471-473 network virtualization overlays, 441-446 networking limitations, 432-434 route propagation inside ACI fabric, 468 - 470routing, 465 border leaves, 467-468 first-bop layer 3 default gateway, 465-466 STP-based layer LANs, 464–465 tenants, 456-459 ACI APIC cluster, 440 ACI fabric connecting to external Layer 3 domains, 470-471 route propagation, 468-470 ACI policy model, application design, 447-450 ACLs (access control lists), 702 acquiring IPv6 prefixes, 197–198 active passive failover mode, ASA firewall, 722

active/active mode, firewalls, 722 adaptive security appliance (ASA), 696 Adaptive Security Virtual Appliance (ASAv), 713-714 additive keyword, 177 Address Family Translation (AFT, 206 address provisioning, 814 addressing enterprise IPv6 networks case study, 813-814 IS-IS (Intermediate System-to-Intermediate System), 114-116 addressing services, IPv6, 220-221 adjacencies, IS-IS (Intermediate System-to-Intermediate System), 108-109.120 adjacent neighbors, OSPF (Open Shortest Path First), 76-77 AF (Assured Forwarding), 561 AF drop probability, 521 **AF PHB. 521** AF profiles, 546 AFT (Address Family Translation), 206 aggregation layer deployment model, DCI (Data Center Interconnect), 499 aggressive mode, IKE (Internet Key Exchange), 279 AH (Authentication Header), 278 algorithms, token bucket algorithms, 529-531 analysis and task list enterprise BGP network with Internet connectivity case study, 791 enterprise data center connectivity case study, 818

enterprise IPv6 networks case study, 809 resilient enterprise WANs case study, 826-827 analyzing enterprise connectivity, 779-780 ANP (application network profile), 449 ACI (Application-Centric Infrastructure), 459–460 anti-replay window sizing, 630 Any Transport over MPLS over GRE (AToMoGRE), DCI (Data Center Interconnect), 497–498 Anycast RP, 681 examples, 682-683 MSDP (Multicast Source Discovery Protocol), 683 AnyConnect Secure Mobility Client, 623, 765-766 **APIC** (Application Policy Infrastructure Controller), 357-358, 434-437, 439 **APIC-EM** (Application Policy Infrastructure Controller Enterprise Module), 357–358, 368-370 design. 370-371 application adaptation, IPv6, 223 application design ACI (Application-Centric Infrastructure), 459–460 ACI policy model, 447–450 application migration, enterprise IPv6 networks case study, 815–816 application network profile (ANP), 449 application optimization, WAN, 356-357 Application Policy Infrastructure (APIC), 357-358

application support, IPv6, 222-223 application adaptation, 223 application workarounds, 223-224 application tiers, separating, 714–716 Application Visibility Control (AVC), 357 application workarounds, IPv6, 223 - 224Application-Centric Infrastructure. See ACI (Application-Centric Infrastructure) application-specific integrated circuits (ASIC), 554 architecture ACI (Application-Centric Infrastructure), 434 APIC (Application Policy Infrastructure Controller), 434-437 fabric, 437-440 big data architecture, data center QoS, 596 EAP (Extensible Authentication Protocol), 763-764 firewalls, 709-712 FlexVPN. 315 hierarchical architecture, IS-IS (Intermediate System-to-Intermediate System), 105–106 HPT (high-performance trading), data center QoS, 595 IPS (intrusion prevention system), 726-729 modular network architecture. 691-695 zones, 695 MPLS VPNs, 234-236 multilaver architectures. EIGRP (Enhanced Interior Gateway Routing Protocol), 53–56

new network architecture, 397–398 **ONE** (Open Network Environment) architecture, 435 provider edge (PE) routers, 237-238 route distinguishers, 238–239 route target (RT), 240-241 three-layer hierarchy architecture, EIGRP (Enhanced Interior Gateway Routing Protocol), 57 - 59three-tier data center network architecture, 380-381 two-layer hierarchy architecture, EIGRP (Enhanced Interior Gateway Routing Protocol), 56 - 57two-tier data center network architecture, 378-380 virtualized multiservice architectures. 596-597 area, OSPF (Open Shortest Path First) number of areas per ABR, 81-82 numbers of routers in an area, 80-81 routing information, 78-80 area design IS-IS (Intermediate System-to-Intermediate System), 113 OSPF (Open Shortest Path First), 82-83. 112-113 ARP inspection, 702 AS (autonomous systems), EIGRP (Enhanced Interior Gateway Routing Protocol), 50–52 multiple autonomous system drivers, 53 AS (autonomous systems) number EIGRP (Enhanced Interior Gateway Routing Protocol), 243–244 PE-CE routing protocol, 242–243

ASA (adaptive security appliance), 696.712 FirePOWER services, 727 ASA 1000V. 714 ASA clustering, 723 ASA firewall active/passive failover mode, 722 ASA SFR, 726-727 ASAv (Adaptive Security Virtual Appliance), 713-714 ASBRs (autonomous system border routers), 79 Asian sites, routing policies, 799-802 ASIC (application-specific integrated circuits). 554 as-override, 254 assessment phase, IPv6, 196 asymmetric routing versus symmetric routing, IS-IS (Intermediate System-to-Intermediate System), 129-132 asymmetrical routing issues, GLBP (Gateway Load Balancing Protocol), 34 ATM WAN design, 344–346 AToMoGRE (Any Transport over MPLS over GRE), 497-498 attacks multicast traffic, 753 preventing, 703 attributes, BGP (Border Gateway Protocol) extended community attributes, 241 - 242path attributes, 150 authentication, 740 Authentication Header (AH), 278 authentication servers, 760 authenticators, 760

authorization, 740 authorization options case study, 772-775 autonomous system border routers (ASBRs), 79 autonomous system numbers, choosing, 792-794 autonomous systems. See AS (autonomous systems) Auto-RP, 667, 668-669 candidate RPs. 670 case studies, 670-674 mapping agents, 670 multicast network edge security, 749-751 operations, 671-674 routers, 670 scope problems, 674–676 AVC (Application Visibility Control), 357 A-VPLS (Advanced VPLS), 496

B

backdoor links between customer sites, PE-CE routing protocol
BGP (Border Gateway Protocol), 254–255
EIGRP (Enhanced Interior Gateway Routing Protocol), 245–247
OSPF (Open Shortest Path First), 250–251
backoff messages, DF election messages, 660
backoff timers, 94
bandwidth allocation, 558–559
bandwidth keyword, 539
baseline network policy enforcement, 701–702 baseline switching security, 702 bestpath as-path multipath-relax, 183 BFD (bidirectional forwarding detection), EIGRP (Enhanced Interior Gateway Routing Protocol), 70-71 BFD echo, 71 BGP (Border Gateway Protocol), 146 case studies, 172–177 communities, 169-170 named communities, 171 planning for, 171–172 well-known BGP communities. 170-171 confederations, 155-156 versus route reflectors, 157 dual-homing, 178 extended community attributes, 241 - 242load-sharing design, 177 single-homing versus multiboming, 177-178 loop prevention, 148–149 multihoming, 178 overview. 146-147 path attributes, 150 path selection, 150–151 PE-CE routing protocol, 252–254 backdoor links between customer sites, 254-255 peer-forwarding rules, 158 route reflectors, 153-155 congruence of physical and logical networks, 165–167 *bierarchical route reflector* design, 167–168 loop prevention, 162–165 network design issues, 169

redundancy, 159-160 route reflector cluster-ID, 161-162 route reflector clusters, 160 - 161split-borizon rule, 158–159 single-homed, multiple links, 178 - 180speaker types, 147-148 split-horizon rule, 148–149 traffic engineering techniques, 352 - 353TTL Security Check, 700 bgp always-compare-med, 151 BGP ASN design, 792-794 bgp bestpath med missing-as-worst, 151 BGP communities, 796–797 **BGP** connectivity BGP communities, 796–797 BGP sessions, 795–796 **BGP** Originator-ID attribute, 162 BGP sessions, 795-796 bidirectional forwarding detection (BFD), EIGRP (Enhanced Interior Gateway Routing Protocol), 70-71 BIDIR-PIM (bidirectional PIM), 657,754 DF election, 658-659 DF election messages, 660 PIM modifications, 658 big data architecture, data center QoS, 596 black holes, route summarization, **EIGRP** (Enhanced Interior Gateway Routing Protocol), 61–63 bootstrap router (BSR), 667 Border Gateway Protocol. See BGP (Border Gateway Protocol)

border leaf devices, 439 border leaves, ACI (Application-Centric Infrastructure), 467–468 boundaries, trust states and, 570-573 branch border routers, 366 branch master controller, 366 branch offices, remote-site WAN design, 346-348 branch sites, connecting, 810-812 bridge domains, tenants, **ACI** (Application-Centric Infrastructure), 456-457 broadcast links, IS-IS (Intermediate System-to-Intermediate System), 119 BSR (bootstrap router), 667 multicast network edge security, 749-751 PIMv2, 676-677 PIMv2 BSR. 678 securing, 751 buffering, 535 buffers, QoS (quality of service), 569-570 building a secure campus edge design (Internet and extranet connectivity) case study, 729-740 bursts, QoS (quality of service), 569-570

С

Campus Edge network, 730–736 characteristics, 730–731 DMZs (demilitarized zones), 732–733 firewalls, 731–735

internal networks, connecting, 733-734 Internet, connecting, 731 campus network virtualization, 16 - 23path isolation, 19–23 VLAN assignment, 17–18 VRF (virtual routing and forwarding), 18 campus QoS, 568 design examples, 576-588 candidate RPs, 676-677 Auto-RP. 670 PIMv2 BSR, 677-678 candidate-RP announce packets, 750 candidate-RP discovery packets, 750 capabilities, FlexVPN, 315 case studies authorization options, 772–775 Auto-RP operation, 670-674 building a secure campus edge design (Internet and extranet connectivity), 729-740 dark fiber DCI, 490-494 DC QoS application, 599–601 design enterprise BGP network with Internet connectivity, 788 analysis and task list, 791 BGP connectivity, 795-797 choosing autonomous system numbers, 792-794 choosing routing protocols, 792 Internet routing, 803-807 requirements and expectations, 788-791 routing policies, 797-802 design enterprise connectivity, 778

analysis and task list, 779–780 designing for new routing protocols, 780-782 migrating from old to new routing, 785–787 OSPF design optimization, 782-785 requirements and expectations, 778-779 scaling, 787-788 selecting replacement routing protocols, 780 design enterprise data center connectivity, 816-817 analysis and task list, 818 connecting network appliances, 821-822 data center interconnect, 822-823 data center network virtualization design, 823-825 DCN detailed connectivity, 819-821 requirements and expectations, 817-818 selecting architecture and connectivity model, 818-819 design enterprise IPv6 network, 807 addressing, 813-814 analysis and task list, 809 application and service migration, 815-816 choosing IP address types for HO. 809-810 communication between branches, 815 connecting branch sites, 810-812

deployment models, 812 requirements and expectations, 808-809 design QoS in the enterprise network, 835 congestion management, 838-839 MPLS WAN DiffServ tunneling, 839-841 OoS design model, 837–838 QoS trust boundary, 838 requirements and expectations, 835-836 scavenger traffic, 839 traffic discovery and analysis, 836-837 design resilient enterprise WANs, 825 analysis and task list, 826–827 requirements and expectations, 825-826 selecting WAN links, 828 WAN overlays, 828-830 design secure enterprise networks, 830 firewalls, 835 infrastructure and network access security, 833-834 Laver 2, 834-835 requirements and expectations, 831 security domains and zone design, 832 designing enterprisewide BGP policies using BGP communities, 172-177 DF election, 660–662 EIGRP DMVPN, 295-302 firewall high availability, 720–725

implementing firewalls in a data center, 717-720 MPLS VPN routing propagation, 255 - 258MPLS/VPN over GRE/DMVPN, 304 - 312MSDP operations, 684–686 multitenant data centers, 425-426 redundancy and connectivity, 343 - 354RPF check fails and succeeds. 641-642 separation of application tiers, 714-716 small data centers (connecting servers to an enterprise LAN), 376-378 three-tier data center network architecture, 380-381 two-tier data center network architecture, 378-380 virtualized multiservice architectures. 596-597 Catalyst switches, 554, 571, 574 CBWFQ (class-based weighted fair queueing), 536, 538-541, 591 WAN/branch edge, 592 cellular connectivity, 335 CGA (cryptographically generated access), 222 challenges of SDN (software-defined networking), 419-421 characteristics ACI (Application-Centric Infrastructure), 432 Campus Edge network, 730–731 DiffServ, 516 ECN (explicit congestion notification), 550 IntServ (Integrated Services), 516

IS-IS (Intermediate System-to-Intermediate System), 103-104, 110-112 OSPF (Open Shortest Path First), 110 - 112PIM-SM (Protocol-Independent Multicast-Sparse Mode), 645 SDN controller characteristics, 418 SSM (source-specific multicast), 654 traffic policing, 529 traffic shaping, 529 choke points EIGRP (Enhanced Interior Gateway Routing Protocol), 54 summarization and, 55-56 choosing autonomous system numbers, 792-794 WAN connections, 230-233 CIR (committed information rate), 530 **Cisco AnyConnect Secure Mobility** client, 765-766 **Cisco Application-Centric** Infrastructure. See ACI (Application-Centric Infrastructure) Cisco ASA 5500-X Series Next-Generation Firewall, 696 Cisco ASA 5506-X, 696 Cisco ASA 5512-X, 696 Cisco ASA 5555-X, 696 Cisco FabricPath, 402-407 **Cisco FirePOWER, NGIPS** (next-generation IPS), 696, 726-727 Cisco Identity Services Engine (ISE), 768 Cisco IOS, encryption, 623-625

Cisco IOS XR software, 750 Cisco modular network architecture. 691-695 Cisco next-generation security, 696 Cisco Security Group Tag (SGT), 769-772 Cisco TrustSec. 768 Profiling Service, 768–769 SGT (Security Group Tag), 769-772 **Cisco Web Security Appliance** (WSA), 735-736 cLACP (Cluster Link Aggregation Control Protocol), 724 class-based weighted fair queueing (CBWFQ), 536, 538-541 classification, QoS (quality of service), order of operations, 623 - 625classification and marking, QoS (quality of service) design principles, 554-555 Layer 2 marking, 517–519 Layer 2.5 marking: MPLS experimental bits, 524 Layer 3 marking: DSCP per-hop behaviors, 520-523 Layer 3 marking: IP type of service, 519-520 Layer 7: NBAR/NBAR2, 526-527 mapping markings between OSI layers, 524-525 traffic policing and shaping, 527-529, 532 classification/marking/policing QoS model. 573-574 classifications and marking tools, QoS (quality of service), 516-517 client-server traffic, 479

CLNP (Connectionless Network Protocol), 102 **CLNS** (Connectionless Network Service), 102 Cluster ID, 164–165 **Cluster Link Aggregation Control** Protocol (cLACP), 724 Cluster-List attribute, 163 committed information rate (CIR). 530 communication between branches. enterprise IPv6 networks case study, 815 communities, BGP (Border Gateway Protocol), 169-170, 796-797 named communities, 171 planning for, 171–172 well-known BGP communities. 170 - 171comparing 802.1X deployment modes, 767 control planes and data planes, 414 - 415DMVPN (Dynamic Multipoint VPN) and GET VPN, 629 phases, 302 EF and AF profiles, 546 enterprise campus access-distribution design models, 45 IntServ and DiffServ, 514–516 MSDP and BGP features, 752 point-to-point GRE and multipoint GRE. 276-277 QoS design drivers and considerations based on the PIN. 602 RP deployments, 667 traffic shaping and traffic policing, 529

virtual firewall models, 714 VPLS and VPWS, 266-267 complete sequence numbers (CSNP), 123 - 124confederations, BGP (Border Gateway Protocol), 155–156 versus BGP route reflectors, 157 configuration blocks, FlexVPN, 315-316 congestion avoidance, 541, 575 congestion management, QoS in the enterprise network case study, 838-839 congruence of physical and logical networks, route reflectors, BGP (Border Gateway Protocol), 165-167 connecting ACI fabric to external Layer 3 domains, 470-471 ACI to outside Layer 2 domains, 462 - 465branch sites, 810-812 external partners, 737 internal networks, Campus Edge network, 733-734 Internet, Campus Edge network, 731 network appliances, 821-822 servers to enterprise LANs, 376-378 **Connectionless Network Protocol** (CLNP), 102 Connectionless Network Service, See **CLNS** (Connectionless Network Service) connectivity, case studies, redundancy and connectivity, 343-354 connectivity model, MPLS VPNs, 606 content and application security, 695

contracts, 449 control plane, 697 control plane optimization, VXLAN (virtual extensible LAN), 413-414 control plane policing (CoPP), 747 control plane protection, 697 control plane security, 414-415 IPv6, 224 convergence EtherChannel convergence, 28 OSPF (Open Shortest Path First), 93 event detection, 94 event processing, 96-97 event propagation, 94-96 WAN connections, 231 CoPP (control plane policing), 747 core layer, enterprise campus design, 6 - 7core layer deployment model, DCI (Data Center Interconnect), 499 CQ (custom queueing), 536 critical VLANs, 773 cryptographically generated access (CGA), 222 CSNP (complete sequence number), 123-124 custom queueing (CQ), 536 customer edge (CE) routers, 235 customer-managed Layer 2 DCI deployment models, 497 aggregation layer deployment model, 499 Any Transport over MPLS over GRE (AToMoGRE), 497-498 core layer deployment model, 499 limitations of, 501

overlay transport virtualization DCI, 501–506 separate DCI layer deployment model, 500 CWDM, 490

D

dark fiber DCI. 490-494 data center briding toolset, 597-598 Data Center Interconnect. See DCI (Data Center Interconnect) data center network virtualization design, 823-825 data center QoS big data architecture, 596 data center briding toolset, 597-598 DC QoS application case study, 599 - 601HPT (high-performance trading), 595 overview, 594 virtualized multiservice architectures. 596-597 data center traffic flows DCI (Data Center Interconnect). See DCI (Data Center Interconnect traffic flow directions, 478–479 traffic flow types, 479–482 data centers case studies, implementing firewalls in a data center, 717-720 end of row versus top of rack design, 383 - 384fabric extenders, 385–388 high availability, 388–392 interconnecting, 822-823 inter-VLAN routing, 381-383 modern data centers. See modern data centers

new network architecture, 397–398 NIC teaming, 392-393 small data centers (connecting servers to an enterprise LAN), 376-378 three-tier data center network architecture, 380-381 two-tier data center network architecture, 378-380 data flow, IS-IS (Intermediate System-to-Intermediate System), 118 - 119data plane, 414-415, 697 data plane protection, 697 Database Overload Protection, OSPF (Open Shortest Path First), 97–98 DC QoS application, 599–601 DCB (Data Center Bridging) toolset, 597-598 DCI (Data Center Interconnect), 482-483 customer-managed Layer 2 DCI deployment models, 497 aggregation layer deployment model, 499 Any Transport over MPLS over GRE (AToMoGRE), 497-498 core layer deployment model, 499 limitations of, 501 overlay transport virtualization DCI, 501-506 separate DCI layer deployment model, 500 dark fiber DCI, 490-494 IP address mobility, 484–490 Layer 3, 507–509 LISP (locator/ID separation protocol), 487-489

overlay networks, 507 pseudowire DCI, 495 virtual private LAN service DCI, 496 DCN connectivity, enterprise data center connectivity, 819-821 DCN connectivity model, 820 decision process, IS-IS (Intermediate System-to-Intermediate System), 119 default forwarding (DF), 558 default routing, 805-807 default VLANs, 773 delays, jitter and latency, WAN QoS, 590-591 demilitarized zones (DMZs), 710 dense mode protocols, 642 deployment IPv6, 194-195 assessment phase, 196 discovery phase, 196 implementation and optimization phases, 197 planning and design phase, 196-197 PfRv3, 366-367 phased deployment, 802.1X, 767 deployment models DHCPv6 deployment model, 814 DMVPN (Dynamic Multipoint VPN). 285 enterprise IPv6 networks, case study, 812 design **APIC-EM** (Application Policy Infrastructure Controller Enterprise Module), 370–371 campus QoS, examples, 576-588 IPv6, 194–195

assessment phase, 196 discovery phase, 196 *implementation and* optimization phases, 197 planning and design phase, 196-197 link aggregation of EtherChannel interface, 575-576 designated forwarder (DF), BIDIR-PIM (bidirectional PIM), 658 designing enterprise BGP network with Internet connectivity, 788 analysis and task list, 791 BGP connectivity, 795-797 choosing autonomous system numbers, 792-794 choosing routing protocols, 792 Internet routing, 803–807 requirements and expectations, 788-791 routing policies, 797-802 enterprise connectivity, 778 analysis and task list, 779–780 designing for new routing protocols, 780-782 migrating from old to new routing, 785-787 OSPF design optimization, 782-785 requirements and expectations, 778-779 scaling, 787-788 selecting replacement routing protocols, 780 enterprise data center connectivity, 816-817 analysis and task list, 818 connecting network appliances, 821-822

data center interconnect, 822-823 data center network virtualization design, 823-825 DCN detailed connectivity, 819-821 requirements and expectations, 817-818 selecting architecture and connectivity model, 818–819 enterprise IPv6 networks, 807 addressing, 813-814 analysis and task list, 809 *application and service* migration, 815-816 choosing IP address types for HO. 809-810 communication between branches, 815 connecting branch sites, 810-812 deployment models, 812 requirements and expectations, 808-809 infrastructure protection, 696-697 for new routing protocols, 780–782 QoS in the enterprise network case study, 835 congestion management, 838-839 MPLS WAN DiffServ tunneling, 839-841 QoS design model, 837–838 QoS trust boundary, 838 requirements and expectations, 835-836 scavenger traffic, 839 traffic discovery and analysis, 836-837

resilient enterprise WANs, 825 analysis and task list, 826-827 requirements and expectations, 825-826 selecting WAN links, 828 WAN overlays, 828-830 secure enterprise networks, 830 firewalls, 835 infrastructure and network access security, 833-834 Layer 2 security considerations, 834-835 requirements and expectations, 831 security domains and zone design, 832 device profiling, 769 device resiliency, 24 device-level virtualization, separation, 424 - 425DF (default forwarding), 558 DF (designated forwarder), **BIDIR-PIM** (bidirectional PIM), 658 DF election, 658–659 DF election messages, 660 DF election, case studies, 660-662 DF election messages, BIDIR-PIM (bidirectional PIM), 660 DHCP snooping, 702 DHCPv6, 220 DHCPv6 deployment model, 814 DiffServ (Differentiated Services), 515 - 516discovery phase, IPv6, deployment and design, 196 **Distance Vector Multicast Routing** Protocol (DVMRP), 756

distribution layer, enterprise campus design, 5-6 distribution-to-distribution interconnect multitier access model, 37-41 routed access model, 41–42 virtual switch model, 43-44 distribution-to-distribution link design. 36-37 DMVPN (Dynamic Multipoint VPN), 621 benefits of. 286 EIGRP (Enhanced Interior Gateway Routing Protocol), 69 limitations of, 287 overview. 283-287 Phase 1, 287-289 EIGRP. 295-297 Phase 2, 289–292 EIGRP. 297-299 Phase 3, 292–295 EIGRP. 299-301 QoS (quality of service), 626-628 redundancy, 302-304 VPN WAN design models, 331-333 DMZs (demilitarized zones), 710 Campus Edge network, 732–733 DNS64, IPv6, 206-208 domains, IS-IS (Intermediate Systemto-Intermediate System), 104 drop probability, 543 DSCP. 522 dropping design principles, QoS (quality of service), 557-558 dropping modes, RED (random early detection), 543-544 dropping recommendations, QoS (quality of service), 574-575

dropping tools, DSCP-based WRED, 541-546 DSCP (Differentiated Services Code Point) drop probability, 522 IP precedence mapping, 523 markings, 555 DSCP MPLS EXP bits, 611 DSCP-based WRED, 541–546 DS-Lite, IPv6, 211-212 dual domains, 104 dual IS-IS, 104-105 dual stack, IPv6, 205-206 dual-bucket policing, 532-533 dual-homed to one ISP using a single local edge router, 180-181 dual-homed to one ISP using multiple edge routers, 182-183 dual-homing, 178 dual-rate metering. See policing tools Dual-Stack Lite, IPv6, 211-212 dual-stack security, IPv6, 225 **DVMRP** (Distance Vector Multicast Routing Protocol), 756 DVTI (Dynamic VTI), IPsec and, 283 **DWDM**, 490 Dynamic Multipoint VPN. See DMVPN (Dynamic Multipoint VPN) dynamic trust states, 572-573 dynamic VLAN assignments, 772-774 Dynamic VTI (DVTI), IPsec and, 283

Ε

EAP (Extensible Authentication Protocol), 762, 763–765 types of, 764–765 EAP chaining, 765 EAP method. 762 EAP over LAN (EAPOL), 762 EAP-Chaining, 766 EAP-FASTv2 (Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling), 765 EAPOL (EAP over LAN), 762, 763 east-west traffic, 478 securing, 716-717 eBGP (external BGP), 151 ebgp multihop, 179 ECN (explicit congestion notification), 520, 547-550 characteristics, 550 operations, 549 WRED, 548-549 e-commerce, 693 edge routers dual-homed to one ISP using a single local edge router, 180–181 dual-homed to one ISP using multiple edge routers, 182–183 multihoming with two ISPs using a single local edge router, 183–186 multihoming with two ISPs using multiple local edge routers, 186 - 188EF PHB, 521 EF profiles, 546 EF traffic, 546 EFC (Ethernet Flow Control), 598 EGP (Exterior Gateway Protocol), 146 egress tunnel router (ETR), 213 EIGRP (Enhanced Interior Gateway Routing Protocol), 49-50 AS (autonomous systems), 50–52 BFD (bidirectional forwarding detection), 70-71

DMVPN (Dynamic Multipoint VPN) Phase 1, 295-297 Phase 2, 297-299 Phase 3, 299-301 scaling, 69 fast convergence design, 70 GR (graceful restart), 71-72 hub-and-spoke design, 60-61 scalability optimization, 65–68 summarization challenges, 61 - 65multilayer architectures, 53-56 multiple autonomous system drivers, 53 with multiple autonomous systems, 50 - 52PE-CE routing protocol, 241–242 backdoor links between customer sites. 245-247 different AS number, 243-244 same AS number, 242-243 some sites only, 244-245 queries, 52-53 scalable EIGRP design, 50 stub leaking, 67-68 three-layer hierarchy architecture, 57 - 59two-layer hierarchy architecture, 56-57 EIGRP DMVPN, case study, 295-302 election DF election, BIDIR-PIM (bidirectional PIM), 658-659 DF election case study, 660–662 DF election messages, BIDIR-PIM (bidirectional PIM), 660 encapsulating security payload (ESP), 278

end of row versus top of rack design, 383-384 endpoint groups (EPG), 449 **Enhanced Interior Gateway Routing** Protocol. See EIGRP (Enhanced Interior Gateway Routing Protocol) enhanced VXLAN (eVXLAN), 443-444 enterprise BGP network with Internet connectivity, designing, 788 analysis and task list, 791 BGP connectivity, 795–797 choosing autonomous system numbers, 792-794 choosing routing protocols, 792 Internet routing, 803-807 requirements and expectations, 788-791 routing policies, 797-802 enterprise branch, 692 enterprise campus, 692 enterprise campus access-distribution design models, comparing, 45 enterprise campus design, 2-3 distribution-to-distribution link design, 36-37 flexibility, 15–16 campus network virtualization, 16 - 23hierarchies. 3 access layer, 4–5 core layer, 6–7 distribution layer, 5–6 three-tier layer model, 9-10 two-tier layer model, 8–9 high-availability enterprise campus. See high-availability enterprise campus modularity, 10

13 - 15**OSPF** (Open Shortest Path First), 10-12 resiliency, 23 enterprise connectivity, designing, 778 analysis and task list, 779-780 designing for new routing protocols, 780-782 migrating from old to new routing, 785-787 OSPF design optimization, 782–785 requirements and expectations, 778-779 scaling, 787-788 selecting replacement routing protocols, 780 enterprise core, 692 enterprise data center connectivity, designing, 816-817 analysis and task list, 818 connecting network appliances, 821-822 data center interconnect, 822-823 data center network virtualization design, 823-825 DCN detailed connectivity, 819-821 requirements and expectations, 817-818 selecting architecture and connectivity model, 818-819 enterprise Internet edge, 692 enterprise IPv6 networks, designing, 807 addressing, 813-814 analysis and task list, 809 application and service migration, 815-816

access-distribution block.

choosing IP address types for HQ, 809-810 communication between branches, 815 connecting branch sites, 810-812 deployment models, 812 requirements and expectations, 808-809 enterprise LANs, connecting servers to, 376-378 enterprise routing, WAN, 236-237 enterprise WAN, access management, 367-368 enterprise WAN edge, 692 enterprise-managed VPNs, 272 case studies **EIGRP DMVPN. 295-302** MPLS/VPN over GRE/ DMVPN, 304-312 DMVPN (Dynamic Multipoint VPN) overview, 283-287 Phase 1, 287-289 Phase 2, 289-292 Phase 3, 292-295 GRE (generic routing encapsulation), 273 - 275IPsec. 278-280 overview, 272-273 EoMPLS, 497-498 EoR (End of Row) design, 383-384 EPG (endpoint groups), 449 ACI (Application-Centric Infrastructure), 450-453 extending, 462-463 equal-cost multipath routing, 724 ESP (encapsulating security payload), 278 EtherChannel, link aggregation of EtherChannel interface, 575-576 EtherChannel convergence, 28

Ethernet, 480-481, 721 Ethernet Flow Control (EFC), 598 ETR (egress tunnel router), 213 European sites, routing policies, 799-802 event detection, OSPF (Open Shortest Path First), 94 event processing, OSPF (Open Shortest Path First), 96–97 event propagation, OSPF (Open Shortest Path First), 94–96 eVXLAN (enhanced VXLAN), 443-444 explicity congestion notification (ECN), 520 extended community attributes, BGP (Border Gateway Protocol), 241-242 **Extensible Authentication Protocol** (EAP), 762, 763-765 Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FASTv2), 765 Exterior Gateway Protocol (EGP), 146 external Layer 2 connections and networks, ACI (Application-Centric Infrastructure), 461–465 external Layer 3 domains, connecting, ACI fabric, 470-471 external partners, connecting, 737 extranet topology interconnect model, 738-739 remote LAN model, 737-738 extranets, security, 739-740

F

fabric ACI (Application-Centric Infrastructure), 437–440 ACI fabric

connecting to external Layer 3 domains, 470-471 route propagation, 468-469 fabric access policies, ACI (Application-Centric Infrastructure), 454–455 fabric extenders, 385-388 FabricPath, 402-407 fair-queue keyword, 539 fair-queueing, 537-538 fast convergence design, EIGRP (Enhanced Interior Gateway Routing Protocol), 70 FCoE (Fibre Channel over Ethernet), 597-598 FCoE Initialization Protocol (FIP), 388 FEX (fabric extenders), 385-388 FHR (first-hop routers), 637,644 FHRP (First-Hop Redundancy Protocol), 31-35 remote-site LANs, 342-343 Fibre Channel over Ethernet (FCoE), 597-598 FIP (FCoE Initialization Protocol), 388 FirePOWER, 726–727 **FirePOWER IPS appliance**, 728 FirePOWER IPS deployment modes, 728-729 FirePOWER IPS module deployment modes, 728 FireSIGHT Management Center, 727 firewall clustering, 722-723 firewall modes, 719-720 firewall permissions, 740 firewall placement, in DC networks, 718 firewall virtualization, 712-714

firewalls, 695 architecture, 709-712 ASA (adaptive security appliance), 712 Campus Edge network, 731–735 case studies, separation of application tiers, 714–716 DMZs (demilitarized zones), 710 high availability, 720–725 implementing in data centers, case studies, 717-720 IOS firewalls, 712 nonredundant firewall connectivity design, 721 routed mode, 719 secure enterprise networks, 835 single-tier firewalls, 710 transparent mode, 719 two-tier firewall, 710 virtualization, 712–714 first-hop layer 3 default gateway, **ACI** (Application-Centric Infrastructure), 465-466 First-Hop Redundancy Protocol. See FHRP (First-Hop Redundancy Protocol) first-hop router (FHR), 644 first-hop routers (FHR), 637 first-in, first-out queueing, 535 flat IS-IS routing design, 134-135 flexibility, enterprise campus design, 15 - 16campus network virtualization, 16 - 23FlexVPN, 314 architecture, 315 capabilities, 315 configuration blocks, 315-316

flooding, LSPs (link state packets), **IS-IS** (Intermediate System-to-Intermediate System), 122 - 123flooding problems, PIMv2 BSR, 678-679 flooding reduction, OSPF (Open Shortest Path First), 97 forward process, IS-IS (Intermediate System-to-Intermediate System), 119 forwarding, MPLS VPNs, 258-259 front door virtual routing and forwarding (fVRF), 338 full drop (tail drop), 544 full-mesh design IS-IS (Intermediate System-to-Intermediate System), 133–134 OSPF (Open Shortest Path First), 87-88 fully meshed MPLS VPN QoS, 608-609 fVRF (front door virtual routing and forwarding), 338 IWAN Hybrid design model, 360

G

Gateway Load Balancing Protocol. See GLBP (Gateway Load Balancing Protocol) generic routing encapsulation (GRE), 208 GET VPN, 317–320, 621 QoS (quality of service), 629–630 GLBP (Gateway Load Balancing Protocol), 31–35 global synchronization, 541 GM (group member) router, 629 GR (graceful restart), EIGRP, 71–72 GRE (generic routing encapsulation), 208 comparing point-to-point GRE and multipoint GRE, 276–277 DMVPN (Dynamic Multipoint VPN), case studies, 304–312 IPsec, 280–281, 622–623 multipoint GRE (mGRE), 275–276 overview, 273–275 group member (GM) router, 629 group-to-RP m mapping, 670–674 guest VLANs, 773

Η

Head of Line (HOL), 598 hierarchal IS-IS design, 135–136 hierarchical architecture, IS-IS (Intermediate System-to-Intermediate System), 105–106 hierarchical route reflector design, BGP (Border Gateway Protocol), 167-168 hierarchies enterprise campus design, 3 access layer, 4–5 core layer, 6–7 distribution layer, 5–6 three-tier layer model, 9-10 two-tier layer model, 8–9 OSPF (Open Shortest Path First), 84 - 85high availability data centers, 388-392 firewalls, 720-725 high-availability enterprise campus, 23 - 24distribution-to-distribution interconnect

multitier access model, 37-41 routed access model, 41–42 with virtual swi. 43–44 FHRP (First-Hop Redundancy Protocol), 31-35 link aggregation, 28–31 overview, 44-46 trunking, 27 VLAN design, 24–26 high-performance trading (HPT), data center QoS, 595 HOL (Head of Line), 598 hold-interval, 95 hop-by-hop easy virtual network (EVN) based, 20 hop-by-hop VRF-lite based, 19 Hot Standby Router Protocol. See HSRP (Hot Standby Router Protocol) HPT (high-performance trading), data center OoS, 595 HQ, choosing IP address types for, 809-810 HSRP (Hot Standby Router Protocol), 31 hub border router, 365 hub mast controller (MC), 365 hub-and-spoke design DMVPN (Dynamic Multipoint VPN), 285 EIGRP (Enhanced Interior Gateway Routing Protocol), 60-61 scalability optimization, 65-68 summarization challenges, 61 - 65NBMA hub-and-spoke, IS-IS (Intermediate System-to-Intermediate System), 132–133 OSPF (Open Shortest Path First), 88

ABR placement, 89–90 network types, 92–93 number of areas, 91 H-VPLS, 263–264

iBGP, 148

scalability limitations, 152 scalability solutions, 152-153 confederations, 155-156 route reflectors, 153-155 Identity Services Engine (ISE), 768 IEEE 802.1X. 759-763 message flow, 763 phased deployment, 767 supplicants, 765-766 **IETF** (Internet Engineering Task Force), 31 IGMP, multicast receiver controls, 755-757 IGMP membership report, 646-647 IGMPv3, SSM (source-specific multicast), 655 IIF (incoming interface), 653 IIH PDUs, 117-118 IIHs, IS-IS (Intermediate System-to-Intermediate System), 121-122 IKE (Internet Key Exchange), 278 phases of, 278-279 IKE GDOI (Group Domain of Interpretation), 317-318 IKEv2, FlexVPN, 316 implementation and optimization phases, IPv6, 197 implementing, firewalls in a data center, 717-720

incoming interface (IIF), 653 information data flow. IS-IS (Intermediate System-to-Intermediate System), 118–119 infrastructure network infrastructure devices. resiliency and survivability, 700-701 routing infrastructure, security, 699 - 700secure enterprise networks, designing, 833-834 switching infrastructure, 702-703 infrastructure device access, 698-699 infrastructure devices, LISP (locator/ ID separation protocol), 213–216 infrastructure protection, 695 designing, 696-697 ingress traffic filtering, 702 ingress tunnel router (ITR), 213 inline mode, 727 inside zone, IPS (intrusion prevention system), 726 integrated IS-IS, 104-105 for IPv6, 138–141 Integrated Services. See IntServ integration options, ACI (Application-Centric Infrastructure), 471–473 intelligent path control, WAN, 356 Intelligent WAN. See IWAN (Intelligent WAN) Intelligent WAN (IWAN), 354-355 inter-AS MPLS VPN, WAN connections, 232 interconnect model, 738-739 interconnecting, data centers, 822-823

inter-DC traffic, 478 interdomain. 639 interface-based PIM neighbor filtering, 752 Intermediate System-to-Intermediate System. See IS-IS (Intermediate System-to-Intermediate System) internal multicast security multicast admission controls, 757 multicast receiver controls, 755-757 multicast sender control, 753-755 PIM (Protocol-Independent Multicast), 752 internal networks, connecting, Campus Edge network, 733-734 Internet connecting, Campus Edge network, 731 remote sites, using local Internet, 337-339 Internet Engineering Task Force (IETF), 31 Internet Key Exchange (IKE), 278 phases of, 278-279 internet keyword, 171 Internet routing default routing, 805-807 multihoming, 804-805 public IP space selection, 803-804 Inter-Switch Link (ISL), 27 inter-VLAN routing, 381-383 intradomain, 639 intranet data center, 692 intrusion prevention system. See IPS (intrusion prevention system) IntServ (Integrated Services), 514-515.516 IOS encryption, order of operations, 623-625

IOS firewalls, 712 IOS XR software, 750 IP address mobility, 484-490 IP address types, choosing for HQ, 809-810 IP ECN, 547-550 IP gateway redundancy, VSS (virtual switching system), 35-36 ip msdp sa-filter, 755 IP multicast, 633-634 how it works, 634-635 multicast forwarding and RPF check, 639-641 multicast groups, 635-636 multicast networks, 638 multicast protocols, 638-639, 642 - 644PIM-SM (Protocol-Independent Multicast—Sparse Mode). See PIM-SM (Protocol-Independent Multicast—Sparse Mode) security, 743 challenges of, 744 SSM (source-specific multicast). See SSM (source-specific multicast) ip multicast boundary, 754 IP multicast service model, 636-637 IP packet DiffServ DS field, 522 ip pim accept-register, 755 ip pim register-rate-limit, 755 ip pim rp-announce-filter rp-list, 746 IP precedence mapping, DSCP, 523 IP RTP priority queueing, 536 IP source guard, 702 IP spoofing protection, 702 ip tcp adjust mss [size]626 IP type of service, QoS (quality of service), 519-520

IP-in-IP (IPIP), 208 IPIP (IP-in-IP), 208 IPS (intrusion prevention system), 696 architecture, 726-729 security, 695 IPsec. 278-280, 284 DVTI (Dynamic VTI), 283 GRE (generic routing encapsulation), 622-623 GRE (generic routing encapsulation) and. 280-281 VTI (virtual tunnel interface) and, 281 - 282IPsec SA anti-replay, 630 IPsec VPNs modes, 621-623 QoS (quality of service), 619-620 MTU (maximum transmission unit), 625-626 use cases, 621 IPv4 addresses, 194 IPv6, 194 6RD (6 Rapid Deployment), 210–211 application support, 222-223 application adaptation, 223 application workarounds, 223-224 control plane security, 224 deployment and design, 194–195 assessment phase, 196 discovery phase, 196 implementation and optimization phases, 197 planning and design phase, 196-197 DNS64. 206-208 dual stack, 205-206

Dual-Stack Lite, 211–212 dual-stack security, 225 integrated IS-IS, 138-141 link layer security, 221–222 manual tunnels, 208–209 migration acquiring IPv6 prefixes, 197-198 transition mechanisms. 203 - 205where to start, 199-200 migration models IPv6 islands, 200-201 IPv6 WAN, 201-203 multihoming, 226 NAT64, 206-208 transition mechanisms, 216-217 tunnel brokers, 209 tunneling security, 225–226 IPv6 embedded RP, 679–681 IPv6 islands, 200-201 IPv6 services. 219-220 addressing services, 220–221 name services, 220 security services, 221 IPv6 WAN, 201-203 ISE (Identity Services Engine), 768,771 IS-IS (Intermediate System-to-Intermediate System), 87, 102, 141-142 addressing, 114-116 adjacencies, 108-109, 120 characteristics, 103-104, 110-112 domains, 104 flat routing design, 134–135 hierarchal IS-IS design, 135–136

hierarchical architecture, 105–106 information data flow, 118-119 integrated IS-IS, 104-105 for IPv6, 138–141 level 1/level 2 LSPs, 121-122 link state packets flooding, 122–123 LSDB synchronization, 123–124 network types, 119 OSPF versus, 110–112 area design, 112-113 overview, 102-103 packets, 117 protocol operations, 119–121 route summarization, 136-138 router and link types, 106–108 routing, 125-126 asymmetric versus symmetric, 129 - 132full-mesh design, 133–134 NBMA hub-and-spoke, 132 - 133route leaking, 126-129 single topology restrictions, 138–139 IS-IS PDUs, 117 ISL (Inter-Switch Link), 27 ITR (ingress tunnel router), 213 IWAN (Intelligent WAN), 354–355 AVC (Application Visibility Control), 357 PfR (Performance Routing), 356 PfRv3, 363-366 secure connectivity, 357 IWAN design, 358-359 IWAN Hybrid design model, 361 IWAN Hybrid WAN design model, 359 IWAN WAN aggregation (hub) designs, 359

J

jitter, WAN QoS, 590-591

Κ

keywords additive, 177 bandwidth, 539 fair-queue, 539 internet, 171 KS (key server), 629

L3Out, connecting ACI fabric to external Layer 3 domains, 470-471 LAN segments, 703 LANs, remote-site LANs, 339–343 latency, WAN OoS, 590-591 Layer 2 attacks, 753 Layer 2 connections and networks, **ACI** (Application-Centric Infrastructure), 461–465 Layer 2 DCI:LISP based, 488 Layer 2 hub-and-spoke WAN QoS design model, 607 Layer 2 marking, QoS (quality of service), 517-519 Layer 2 MPLS VPN, 259 Layer 2 outside connections, **ACI** (Application-Centric Infrastructure), 463–464 Layer 2 private WAN QoS, 607 Layer 2 switch networks with STP, 703 Layer 2 VPN provisioning models, 497

Layer 2 WAN design models, 329–331

Layer 2.5 marking: MPLS experimental bits, QoS (quality of service), 524

Layer 3 DCI, 507-509

Layer 3 marking: DSCP per-hop behaviors, QoS (quality of service), 520–523

Layer 3 marking: IP type of service, QoS (quality of service), 519–520

Layer 3 MPLS VPNs, 233-234

Layer 3 separation with VRF-Lite, 423–424

Layer 7: NBAR/NBAR2, QoS (quality of service), 526–527

leaf nodes, ACI (Application-Centric Infrastructure), 467

leaf switches, 401, 439

level 1 router, IS-IS (Intermediate System-to-Intermediate System), 107

level 1/level 2 LSPs, IS-IS (Intermediate System-to-Intermediate System), 121–122

level 1/level 2 router, IS-IS (Intermediate System-to-Intermediate System), 107

level 2 router, IS-IS (Intermediate System-to-Intermediate System), 107

limitations of

ACI (Application-Centric Infrastructure), networking limitations, 432–434

current networking technology, 398–399

customer-managed Layer 2 DCI deployment models, 501

link aggregation, high-availability enterprise campus, 28–31

link aggregation of EtherChannel interface, QoS (quality of service), 575 - 576Link Layer Discovery Protocol (LLDP), 464 link layer security, IPv6, 221–222 link types, IS-IS (Intermediate System-to-Intermediate System), 106-108 Link-State Database Overload Protection, OSPF (Open Shortest Path First), 97-98 link-state routing protocols, designing, 781 LISP (Locator/ID Separation Protocol), 212–216 LISP (locator/ID separation protocol), DCI (Data Center Interconnect), 487-489 LISP infrastructure devices. 213–216 LISP site edge devices, 213 LLDP (Link Layer Discovery Protocol), 464 LLQ (low-latency queueing), 536, 540.591 load balancing enterprise routing, WAN, 237 EtherChannel, 575 load-sharing design, BGP (Border Gateway Protocol), 177 single-homing versus multihoming, 177 - 178Locator/ID Separation Protocol (LISP), 212-216 loop prevention BGP (Border Gateway Protocol), 148 - 149route reflectors, BGP (Border Gateway Protocol), 162–165 low-latency queueing (LLQ), 536, 540 LSA throttling timers, 96 LSDB synchronization, IS-IS (Intermediate System-to-Intermediate System), 123–124 LSPs (link state packets), IS-IS, 121–123 flooding, IS-IS (Intermediate Systemto-Intermediate System), 122–123

Μ

MAB (MAC Authentication and Bypass), 769 main HQ multihoming, Internet routing, 803-804 main mode, IKE (Internet Key Exchange), 279 managed CE service, WAN connections, 232 managed VPNs, 230 management, WAN, 357-358 management access, securing, to infrastructure devices, 698-699 management network, 693 management plane, 697 management plane protection, 697 management restricted zones, 695 manual tunnels, IPv6, 208-209 mapping QoS markings between OSI layers, 524-525 mapping agents, Auto-RP, 670 Map-Resolver (MR), 214 Map-Server (MS), 213-214 mark probability denominator, 543 markings DSCP (Differentiated Services Code Point), 555 mapping QoS markings between OSI layers, 524-525 masquerading, 754

maximum threshold, 543 maximum transmission unit (MTU), 80 max-interval, 95 MCP (Mis-Cabling Protocol), 464 MEC (Multichassis EtherChannel), 30 message flow, 802.1X, 763 messages, DF election messages, 660 mGRE (multipoint GRE), 275-276, 284 versus point-to-point GRE, 276-277 microsegementation, overlay networks, 427-428 migrating from old to new routing, designing enterprise connectivity, 785–787 from RIPv2 to OSPF. 785 migration. IPv6 acquiring IPv6 prefixes, 197-198 transition mechanisms, 203–205 where to start, 199-200migration models IPv6 islands, 200–201 IPv6 WAN, 201-203 migration options, ACI (Application-Centric Infrastructure), 471–473 minimum threshold, 543 Mis-Cabling Protocol (MCP), 464 mobility, IP address mobility, 484-490 models 3G/4G VPN design models, 335 ACI policy model, 447–450 classification/marking/policing QoS model, 573-574 customer-managed Layer 2 DCI deployment models. See customer-managed Layer 2 DCI deployment models DCN connectivity model, 820

deployment models DMVPN (Dynamic Multipoint VPN). 285 enterprise IPv6 networks case studv. 812 enterprise campus access-distribution design models, comparing, 45 interconnect model, 738-739 IP multicast service model, 636–637 IWAN Hybrid design model, 361 Layer 2 hub-and-spoke WAN QoS design model, 607 migration models IPv6 islands, 200-201 IPv6 WAN, 201-203 MPLS VPNs connectivity model, 606 network-centric security model, 715 QoS (quality of service), 12-class QoS strategy model, 564–565 QoS design model, 837-838 QoS strategy models, 560–561 4-class QoS strategy model, 561-562 8-class QoS strategy model, 562 - 563remote LAN model, 737-738 three-tier layer model, enterprise campus design, 9-10 three-tiered e-commerce application functional model, 714 two-tier layer model, enterprise campus design, 8-9 modern data centers, 400 microsegementation, with overlay networks, 427-428 multitenant data centers, 422 secure tenant separation, 422 - 425

network overlays, 402 Cisco FabricPath, 402–407 VXLAN (virtual extensible LAN), 407-408 SDN (software-defined networking), 414-416 benefits of, 416-417 challenges of, 419-421 nontraditional SDN, 421 requirements, 419 selection criteria, 417-418 spine-leaf topologies, 400–401 VTEP (VXLAN tunnel endpoint), 408 - 411modes active/active mode, 722 ASA firewall active/passive failover mode, 722 FirePOWER IPS deployment modes, 728-729 firewall modes, 719-720 inline mode, 727 IPsec VPNs. 621-623 monitor-only mode, 727 modular enterprise campus with OSPF. 10-12 modular network architecture. 691-695 security zones, 695 modularity, enterprise campus design, 10 access-distribution block, 13–15 OSPF (Open Shortest Path First), 10 - 12modules, 692-693 monitor-only mode, 727 MP-BGP (Multiprotocol BGP), 468-470, 639

MP-BGP EVPN (Multiprotocol Border Gateway Protocol Ethernet Virtual Private Network), 413-414 MPLS (Multiprotocol Label Switching), 230 Layer 3 MPLS VPNs, 233-234 MPLS VPNs, architecture, 234 - 236MPLS DiffServ tunneling modes, 609-611 MPLS EXP. 612-613 MPLS headers, 524 MPLS Layer 3 WAN design models, 326-329 MPLS uniform DiffServ tunneling mode, 612 **MPLS VPNs** architecture, 234-236 connectivity model, 606 forwarding, 258-259 fully meshed MPLS VPN QoS, 608 - 609Laver 2 MPLS VPN, 259 QoS (quality of service), 605–607 MPLS DiffServ tunneling modes, 609-611 pipe tunneling mode, 614–615 role mapping, 616 sample roles, 615–617 short-pipe tunneling mode, 612-614 uniform tunneling mode, 612 routing propagation, 255–258 MPLS WAN DiffServ tunneling, QoS in the enterprise network case study, 839-841 MQC, 536 MR (Map-Resolver), 214 mrinfo, 756

MS (Map-Server), 213-214 MSDP (Multicast Source Discovery Protocol), 639, 654 multicast network edge security, 751-752 neighbor relationships, 683 operations, 684-686 RP (Rendezvous Point), 683 mtrace, 756 MTU (maximum transmission unit). 80 QoS (quality of service), 625–626 WAN connections, 232 multicast. See also IP multicast. security challenges, 744 multicast admission controls, 757 multicast boundary, 749, 752 multicast distribution trees, 642 multicast distribution trees identification, 644-645 multicast forwarding, 645 RPF check, 639-641 multicast groups, 635-636 Multicast Information Protocol, 748 multicast network edge, security, 748-749 Auto-RP and BSR, 749-751 MSDP (Multicast Source Discovery Protocol), 751–752 multicast networks, 638 network element security, 746-748 problems in, 744-745 security considerations, 745-746 multicast protocols, 638-639, 642-644 multicast receiver controls, 755-757 multicast rekeying, 318-319 multicast routing protocols, 642

multicast routing tables, PIM-SM (Protocol-Independent Multicast-Sparse Mode), 652-653 multicast sender control, 753-755 Multichassis EtherChannel (MEC), 30 multicontext mode, firewall virtualization, 712 multihoming, 178 Internet routing, 804–805 IPv6. 226 versus single-homing, BGP (Border Gateway Protocol), 177-178 with two ISPs using a single local edge router, 183-186 with two ISPs using multiple local edge routers, 186-188 multihop GRE tunneling based, 21 multihop MPLS core based, 22-23 multi-hypervisor-ready fabric, 445 multilayer architectures, EIGRP (Enhanced Interior Gateway Routing Protocol), 53–56 multiple autonomous system drivers, EIGRP (Enhanced Interior Gateway Routing Protocol), 53 multiple autonomous systems, EIGRP. See AS (autonomous systems) multipoint GRE (mGRE), 275-276, 284 versus point-to-point GRE, 276-277 multipology IS-IS, for IPv6, 140-141 Multiprotocol BGP (MP-BGP), 468-469 Multiprotocol Border Gateway Protocol Ethernet Virtual Private Network (MP-BGP EVPN), 413 - 414Multiprotocol Label Switching. See MPLS (Multiprotocol Label Switching)

Multiprotocol Label Switching Virtual Private Networks, See MPLS VPNs multitenant data centers, 422 case studies, 425-426 secure tenant separation, 422-425 multitenant segmentation, extranets, 739-740 multitier, access-distribution block. 13 multitier access model. distribution-to-distribution interconnect, 37-41 multitier data center designs data center high availability, 388–392 end of row versus top of rack design, 383-384 fabric extenders, 385-388 inter-VLAN routing, 381-383 NIC teaming, 392-393 small data centers (connecting servers to an enterprise LAN), 376-378 two-tier data center network architecture, 378-380

Ν

name services, IPv6, 220 named communities, BGP (Border Gateway Protocol), 171 NAT64, IPv6, 206–208 NBAR (Network-Based Application Recognition), 526–527 NBAR2 (next-generation NBAR), 526–527, 837 NBMA hub-and-spoke, IS-IS (Intermediate System-to-Intermediate System), 132–133 neighbor relationships, MSDP (Multicast Source Discovery Protocol), 683

NetFlow, 837 network access control authorization options case study, 772-775 Cisco TrustSec. 768 Profiling Service, 768–769 SGT (Security Group Tag), 769-772 EAP (Extensible Authentication Protocol), 763-765 IEEE 802.1X, 759-763 secure enterprise networks, 833-834 Network Access Manager, 766 network and security management, 695 network appliances, connecting, 821-822 network bgp router, 151 network design issues, route reflectors, BGP (Border Gateway Protocol), 169 network element security, 746-748 network infrastructure devices, resiliency and survivability, 700-701 network interface controller teaming, 392-393 Network Layer 2 separation, 423 Network Layer 3 separation, 422 network overlays, modern data centers, 402 Cisco FabricPath, 402–407 VXLAN (virtual extensible LAN), 407-408 network policy enforcement, 701-702 network resiliency, 24 network security zoning, 690-691

network separation, multitenant data centers, 422-423 network service access points (NSAPs), 102 network services separation, 423 network targeted attacks, security, 747 network types hub-and-spoke design, OSPF (Open Shortest Path First), 92–93 **IS-IS** (Intermediate System-to-Intermediate System), 119 network virtualization overlays, **ACI** (Application-Centric Infrastructure), 441–446 Network-Based Application Recognition (NBAR), 526–527 network-centric security model, 715 networking limitations, ACI (Application-Centric Infrastructure), 432–434 networking technology, limitations of, 398-399 networks multicast networks problems in, 744-745 security considerations, 745-746 overlay networks, microsegementation, 427-428 new network architecture, data centers, 397-398 next-generation IPS (NGIPS), Cisco FirePOWER, 726–727 next-generation NBAR (NBAR2), 526-527 next-generation security, 696 next-generation WAN (NGWAN), 354 - 355

Nexus ACI fabric software, 440 Nexus switches, ACI fabric mode, 439 NGIPS (next-generation IPS), Cisco FirePOWER, 726-727 NGWAN (next-generation WAN), 354 - 355**NHRP. 284** DMVPN (Dynamic Multipoint VPN). Phase 2, 290 NIC teaming, 392–393 no drop, 543 no next-hop-self, 298 no-advertise, 170 no-export, 170 no-export-subconfed, 170 nonclients, 155 nonredundant firewall connectivity design, 721 non-RR clients, 155 nonstop forwarding (NSF), EIGRP (Enhanced Interior Gateway Routing Protocol), 71–72 nontraditional SDN, 421 nontunnel EAP, 763 no-peer, 171 North American sites, routing policies, 797-799 north-south traffic, 478 NSAPs (network service access points), 102 NSF (nonstop forwarding), EIGRP (Enhanced Interior Gateway Routing Protocol), 71–72 number of areas, hub-and-spoke design, OSPF (Open Shortest Path First), 91 number of areas per ABR, OSPF (Open Shortest Path First), 81–82 numbers of routers in an area, OSPF (Open Shortest Path First), 80-81

0

offer message, DF election messages, 660 OILs (outgoing interface lists), 639 **ONE (Open Network Environment)** architecture, 435 ONF (Open Networking Foundation), 398 OpenFlow, 415-416 **Open Network Environment (ONE)** architecture, 435 Open Networking Foundation (ONF), 398 Open Shortest Path First. See OSPF (Open Shortest Path First) **OpenFlow, ONF (Open Networking** Foundation), 415-416 open-source sniffing solutions, 837 operational resiliency, 24 operations Auto-RP, 671-674 MSDP (Multicast Source Discovery Protocol), 684–686 PfR (Performance Routing), 362–363 operations zone, 694 order of operations, QoS (quality of service), 623-625 OSI layers, mapping QoS markings, 524-525 **OSPF** (Open Shortest Path First), 75 adjacent neighbors, 76–77 area design, 82-83 characteristics, 110-112 convergence, 93 event detection, 94 event processing, 96-97 event propagation, 94–96 design optimization, 782-785

DMVPN (Dynamic Multipoint VPN). 289 flooding reduction, 97 full-mesh design, 87-88 hierarchies, 84-85 hub-and-spoke design, 88 ABR placement, 89–90 network types, 92–93 number of areas, 91 IS-IS versus, 110-112 area design, 112–113 Link-State Database Overload Protection, 97-98 migrating from RIPv2, 785 modularity, enterprise campus design, 10-12 number of areas per ABR, 81-82 numbers of routers in an area, 80-81 PE-CE routing protocol, 247–250 backdoor links between customer sites, 250-251 route summarization. 251-252 routing information in the area and routed domain, 78-80 scalability design, 76 sham links, 250–251 summarization, 85-86 OSPF backbone area design, 781-782 OTV (overlay transport virtualization), DCI (Data Center Interconnect), 501–506 outgoing interface lists (OILs), 639 outside zone, IPS (intrusion prevention system), 726 overlay networks ACI network virtualization overlays, 441-446

DCI (Data Center Interconnect), 507 microsegementation, 427–428 overlay transport virtualization DCI, 501–506 overlay transport virtualization (OTV), DCI (Data Center Interconnect), 501–506 oversubscription, 380

Ρ

P routers, 235 PA (Provider-Assigned) prefixes, 197-198 PaaS (platform as a service), 596 packet dropping, 547 packets, IS-IS (Intermediate Systemto-Intermediate System), 117 PAgP (Port Aggregation Protocol), 28.30 partial SNP. See PSNPs partner and extranet modules, 693 pass messages, DF election messages, 660 passive interfaces, 700 path attributes, BGP (Border Gateway Protocol), 150 path isolation, campus network virtualization, 19-23 path selection, BGP (Border Gateway Protocol), 150–151 PAUSE frame, 598 PBR (policy-based routing), 724 PDUs. 117 PE (provider edge) routers, architecture, 237-238 route distinguishers, 238–239 route target (RT), 240-241 peak information rate (PIR), 533

PE-CE routing protocol, 241 BGP (Border Gateway Protocol), 252 - 254backdoor links between customer sites, 254-255 EIGRP (Enhanced Interior Gateway Routing Protocol), 241–242 backdoor links between customer sites, 245-247 different AS number, 243-244 same AS number, 242–243 some sites only, 244-245 OSPF (Open Shortest Path First), 247 - 250backdoor links between customer sites, 250-251 route summarization, 251-252 peer-forwarding rules, BGP (Border Gateway Protocol), 158 performance, platform performance, WAN QoS, 589-590 per-hop behavior (PHB) Layer 3 marking, 520–523 queue design principles, 558–559 Pervasive SVI, 465-466 PFC (Priority-based Flow Control), 598 PfR (Performance Routing), 361–362 IWAN (Intelligent WAN), 356 operations, 362-363 PfRv3 design and deployment, 366-367 IWAN (Intelligent WAN), 363-366 Phase 1, DMVPN (Dynamic Multipoint VPN), 287-289 EIGRP (Enhanced Interior Gateway Routing Protocol), 295–297 Phase 2, DMVPN (Dynamic Multipoint VPN), 289–292

EIGRP (Enhanced Interior Gateway Routing Protocol), 297–299 Phase 3, DMVPN (Dynamic Multipoint VPN), 292-295 EIGRP (Enhanced Interior Gateway Routing Protocol), 299-301 phased deployment, 802.1X, 767 phases of IKE (Internet Key Exchange), 278-279 PHB (per-hop behavior), Layer 3 marking, 520-523 PHB-DSCP bit mapping, 520 PI (Provider-Independent) prefixes, 197-198 PILE Forensic Accounting, enterprise **BGP** network with Internet connectivity case study. See enterprise BGP network with Internet connectivity PIM (Protocol-Independent Multicast), 637 BIDIR-PIM (bidirectional PIM), 658 internal multicast security, 752 multicast admission controls. 757 multicast receiver controls, 755-757 PIM source-specific multicast (PIM-SSM), 646 PIM-DM (PIM Dense Mode), 750 PIM-SM (Protocol-Independent Multicast—Sparse Mode), 645–646 (S, G), 653-654 *, G (star comma G), 653 bidirectional PIM (BIDIR-PIM), 657 characteristics, 645 IP multicast, 645–646 multicast routing tables, 652–653 receiver joins PIM-SM shared tree, 646-647

RP registration, 647–648 SPT switchover, 649-652 SSM (source-specific multicast). See SSM (source-specific multicast) PIM-SM SPT switchover, 668 PIM-SSM (PIM source-specific multicast), 646 PIMv1. 756 PIMv2 BSR, 676-677 BSR (bootstrap router), 678 candidate RPs, 677-678 flooding problems, 678–679 routers, 678 PIMv6. 646 PIN (Places-in-the-Network), 568 internal multicast security, multicast sender control, 753-755 pipe mode, MPLS DiffServ tunneling modes, 610 pipe tunneling mode, MPLS VPNs, 614 - 615PIR (peak information rate), 533 placement of, RP (Rendezvous Point), 667-668 Places-in-the-Network (PIN), 568 planning and design phase, IPv6, 196-197 platform performance, WAN QoS, 589-590 PoE (Power over Ethernet), 378 point-to-point GRE versus mGRE, 276-277 point-to-point links, IS-IS (Intermediate System-to-Intermediate System), 119 policies, ACI fabric access policies, 454-455 policing and remarking design principles, QoS (quality of service), 556

policing tools single-rate three-color marker. 532-533 two-rate three-color marker. 533-535 policing traffic, 527-529, 532 policy-based centralized control, 418 policy-based routing (PBR), 724 Port Aggregation Protocol (PAgP), 28 port extenders, 385-388 Power over Ethernet (PoE), 378 PQ (priority queueing), 535 **PQ-WFQ**, 536 prefixes 6RD prefix, 211 acquiring IPv6 prefixes, 197–198 prefix-suppression, 79 preventing, attacks, 703 priority command, 540 priority queueing (PQ), 535 Priority-based Flow Control (PFC), 598 problems, in multicast networks, 744-745 Profiling Service, 768–769 protocol operations, IS-IS (Intermediate System-to-Intermediate System), 119–121 Protocol-Independent Multicast (PIM), 637 Protocol-Independent Multicast— Sparse Mode. See PIM-SM (Protocol-Independent Multicast-Sparse Mode) protocols BGP. See BGP (Border Gateway Protocol) EAP (Extensible Authentication Protocol), 762, 763-765

EGP (Exterior Gateway Protocol), 146 EIGRP. See EIGRP (Enhanced Interior Gateway Routing Protocol) FHRP (First-Hop Redundancy Protocol), 31-35 FIP (FCoE Initialization Protocol), 388 GLBP (Gateway Load Balancing Protocol), 31–35 HSRP (Hot Standby Router Protocol), 31 IS-IS. See IS-IS (Intermediate Systemto-Intermediate System) LISP (Locator/ID Separation Protocol), 212-216 LLDP (Link Layer Discovery Protocol), 464 MCP (Mis-Cabling Protocol), 464 MPLS (Multiprotocol Label Switching), 230 Multicast Information Protocol, 748 multicast protocols, 638–639, 642 - 644PAgP (Port Aggregation Protocol), 28,30 PE-CE routing protocol, 241 BGP (Border Gateway Protocol), 252–254 EIGRP (Enhanced Interior Gateway Routing Protocol), 241 - 242**OSPF** (Open Shortest Path First), 247-250 routing protocol authentication mechanisms, 699 SAP (Session Announcement Protocol), 748 SXP (Security Group Tag Exchange Protocol), 770

VRRP (Virtual Router Redundancy Protocol), 31 provider (P) networks, 235 provider edge (PE) routers, 235 architecture, 237-238 route distinguishers, 238 - 239route target (RT), 240-241 Provider-Assigned (PA) prefixes, 197-198 provider-assigned approach, IPv6 WAN. 201 Provider-Independent (PI) prefixes, 197-198 provider-independent approach, IPv6 WAN, 201-202 Proxy Tunnel Router (PxTR), 214 pseudowire DCI, 495 PSNPs (partial number packets), 123 - 124public access zones, 690, 694 public IP space selection, Internet routing, 803-804 public zones, 690, 694 pure IP domain, 104 pure ISO domain, 104 PxTR (Proxy Tunnel Router), 214

Q

QoS (quality of service), 514, 745 buffers, 569–570 bursts, 569–570 campus QoS *design examples, 576–588 overview, 568* classification, order of operations, 623–625 classification and marking

classification and marking tools. 516-517 Laver 2 marking, 517–519 Layer 2.5 marking: MPLS experimental bits, 524 Laver 3 marking: DSCP perhop behaviors, 520-523 Laver 3 marking: IP type of service, 519-520 Laver 7: NBAR/NBAR2, 526-527 mapping markings between OSI layers, 524-525 traffic policing and shaping, 527-529.532 classification and marking design principles, 554-555 classification/marking/policing QoS model, 573-574 classifications and marking tools, 516 - 517data center OoS, 594 big data architecture, 596 DC QoS application case study, 599-601 HPT (high-performance trading), 595 DMVPN (Dynamic Multipoint VPN), 626-628 dropping design principles, 557–558 dropping tools, DSCP-based WRED, 541-546 GETVPN, 629-630 IP ECN, 547–550 IPsec VPN, 619–620 MTU (maximum transmission unit), 625-626 use cases, 621 Layer 2 private WAN QoS, 607

link aggregation of EtherChannel interface, 575-576 MPLS VPNs. 605-607 fully meshed MPLS VPN QoS, 608-609 MPLS DiffServ tunneling models. 609-611 pipe tunneling mode, 614–615 sample roles, 615-617 short-pipe tunneling mode, 612 - 614uniform tunneling mode, 612 overview, 553-554 per-hop behavior queue design principles, 558-559 policing and remarking design principles, 556 policing tools, 532-533 queueing CBWFQ (class-based weighted fair queueing), 538–541 fair-queueing, 537–538 Tx-Ring, 536–537 queueing design principles, 557 queueing tools, 535–536 queueing/dropping recommendations, 574-575 RFC 4594, 559-560 token bucket algorithms, 529-531 traffic descriptors, 516-517 traffic policing, 527-529 traffic shaping, 527-529 trust boundary, QoS in the enterprise network case study, 838 trust states, boundaries and, 570 - 573video, 568-569 VoIP (voice over IP), 568-569

WAN connections, 231 WAN QoS. See WAN QoS QoS design model, 837–838 QoS in the enterprise network case study, 835 designing congestion management, 838-839 MPLS WAN DiffServ tunneling, 839-841 QoS design model, 837–838 QoS trust boundary, 838 requirements and expectations, 835-836 scavenger traffic, 839 traffic discovery and analysis, 836-837 QoS strategy models, 560-561 4-class QoS strategy model, 561-562 8-class QoS strategy model, 562 - 56312-class QoS strategy model, 564 - 565quality of service (QoS). See QoS (quality of service), WAN connections, 231 queries, EIGRP (Enhanced Interior Gateway Routing Protocol), 52–53 queueing, 535 8-class 1P1Q3T egress queueing, 581-588 8-class 1P1Q3T ingress queueing, 580 - 581CBWFQ (class-based weighted fair queueing), 538-541 fair-queueing, 537-538 Tx-Ring, 536-537 WAN QoS, 591-592

queueing design principles, QoS (quality of service), 557 queueing recommendations, QoS (quality of service), 574–575 queueing tools, 535–536

R

RA spoofing, 222 rACLs (receive access control lists), 747 **RADIUS** (Remote Authentication Dial-In User Service), 762, 763 random drop, 544 random early detection (RED), 542 dropping modes, 543-544 rate-limiting PIM register messages, 752 receive access control lists (rACLs), 747 receive process, IS-IS (Intermediate System-to-Intermediate System), 118 receiver joins PIM-SM shared tree, 646-647 Recovery Point Objective (RPO), 482 Recovery Time Objective (RTO), 482 RED (random early detection), 542 dropping modes, 543-544 redundancy case studies, redundancy and connectivity, 343-354 DMVPN (Dynamic Multipoint VPN), 302-304 Regional Internet Registries (RIR), 809 regional offices WAN design, 348-351 rekeying options, 318-319

Remote Authentication Dial-In User Service (RADIUS), 762, 763 remote LAN model, 737-738 remote sites local Internet, 337–339 WAN, 324-326 remote VPN solutions, 272 remote VTEP discovery, 411–413 tenant address learning, 411-413 remote-site LANs, 339-343 remote-site WAN design, 346-348 Rendezvous Point. See RP (Rendezvous Point) replacement routing protocols, selecting, 780 requirements enterprise BGP network with Internet connectivity case study, 788-791 for enterprise connectivity, 778–779 enterprise data center connectivity design, 817-818 enterprise IPv6 networks case study, 808-809 QoS in the enterprise network case study, 835-836 resilient enterprise WANs case study, 825-826 for SDN, 419 secure enterprise networks case study, 831 resiliency enterprise campus design, 23 high-availability enterprise campus, 23 - 24network infrastructure devices. 700-701 VPLS (Virtual Private LAN Service), 265 - 266

resilient enterprise WANs, designing, 825 analysis and task list, 826-827 requirements and expectations, 825-826 selecting WAN links, 828 WAN overlays, 828–830 **REST. 422** restricted VLANs, 773 restricted zones, 690, 694 reverse path forwarding (RPF), 635 RFC 791, 523 RFC 2474. 523 RFC 2597.556 RFC 3168, 547 RFC 3171.636 RFC 3956, 679 RFC 4594, 559-560 RIPv2, migrating to OSPF, 785 **RIR** (Regional Internet Registries), 809 role mapping, MPLS VPNs, 616 route distinguishers, provider edge (PE) routers, 238-239 route filtering, 224 route leaking, IS-IS (Intermediate System-to-Intermediate System), 126-129 route reflector clients, 155 route reflector cluster-ID, BGP (Border Gateway Protocol), 161-162 route reflector clusters. BGP (Border Gateway Protocol), 160 - 161route reflectors, BGP (Border Gateway Protocol), 153–155 versus confederations, 157

congruence of physical and logical networks, 165-167 hierarchical route reflector design, 167 - 168loop prevention, 162–165 network design issues, 169 redundancy, 159-160 route reflector cluster-ID. 161 - 162route reflector clusters, 160-161 split-horizon rule, 158–159 route summarization black holes. EIGRP (Enhanced Interior Gateway Routing Protocol), 61-63 **IS-IS** (Intermediate System-to-Intermediate System), 136 - 138OSPF (Open Shortest Path First), PE-CE routing protocol, 251 - 252suboptimal routing, EIGRP (Enhanced Interior Gateway Routing Protocol), 63–65 route target (RT), provider edge (PE) routers, 240-241 routed access, access-distribution block. 14-15 routed access model, distribution-to-distribution interconnect, 41-42 routed domains, OSPF (Open Shortest Path First), 78-80 routed mode, firewalls, 719 router hardening, 745 router types, IS-IS (Intermediate System-to-Intermediate System), 106-108 routers Auto-RP, 670

customer edge (CE) routers, 235 P routers, 235 PIMv2 BSR, 678 provider edge (PE) routers, 235 routing ACI (Application-Centric Infrastructure), 465 border leaves, 467-468 first-hop layer 3 default gateway, 465-466 default routing, 805-807 enterprise routing, WAN, 236–237 Internet routing, 803-807 inter-VLAN routing, 381–383 IS-IS (Intermediate System-to-Intermediate System), 125–126 asymmetric versus symmetric, 129-132 flat IS-IS routing design, 134 - 135full-mesh design, 133–134 NBMA hub-and-spoke, 132–133 route leaking, 126–129 routing information, area and routed domain, OSPF (Open Shortest Path First), 78-80 routing infrastructure, security, 699-700 routing policies Asian sites, 799-802 enterprise BGP network with Internet connectivity, case study, 797–802 European sites, 799-802 North American sites, 797–799 routing policy language (RPL), 169 routing propagation, MPLS VPNs, 255-258

routing protocol authentication mechanisms, 699 routing protocols, choosing, for enterprise BGP network with Internet connectivity design, 792 RP (Rendezvous Point), 665 Anycast RP, 681 examples, 682-683 Auto-RP. 668-669 candidate RPs. 670 case studies, 670-674 mapping agents, 670 routers, 670 scope problems, 674–676 candidate RPs. 676-677 IPv6 embedded RP, 679-681 MSDP (Multicast Source Discovery Protocol), 683 neighbor relationships, 683 operations case study, 684–686 PIMv2 BSR, 676-677 BSR (bootstrap router), 678 candidate RPs, 677-678 flooding problems, 678–679 routers, 678 placement of, 667-668 RP (Rendezvous Point) discovery, 665-667 RP deployments, comparing, 667 **RP** registration, PIM-SM (Protocol-Independent Multicast—Sparse Mode), 647-648 RPF (reverse path forwarding), 635 **RPF** check case studies, 641-642 multicast forwarding, 639-641 RPL (routing policy language), 169 **RPO (Recovery Point Objective)**, 482

RT (route target), provider edge (PE) routers, 240–241

RTO (Recovery Time Objective), 482

S

(S. G) PIM-SM (Protocol-Independent Multicast—Sparse Mode), 653 - 654PIM-SM SPT switchover, 649–652 SA (Security Association), 278 sandbox infrastructures, 740 SAP (Session Announcement Protocol), 748 scalability iBGP. 152-153 confederations, 155-156 VPLS (Virtual Private LAN Service), 263 - 265WAN connections, 231 scalability design, OSPF (Open Shortest Path First), 76 scalability optimization DMVPN (Dynamic Multipoint VPN), EIGRP (Enhanced Interior Gateway Routing Protocol), 69 hub-and-spoke design, EIGRP (Enhanced Interior Gateway Routing Protocol), 65-68 scalable EIGRP design, 50 scalable passive monitoring, PfRv3, 364 scaling, enterprise connectivity design, 787-788 scavenger traffic, QoS in the enterprise network case study, 839 scheduling, 535 WFQ (weighted fair queueing), 537-538

scope problems, Auto-RP, 674-676 SDN (software-defined networking), 398, 414-416 benefits of, 416-417 challenges of, 419-421 nontraditional SDN, 421 requirements, 419 security, 703-704 selection criteria, 417-418 SDN controller characteristics, 418 SDWAN (software-defined WAN), 354-355 secure connectivity, WAN, 357 secure enterprise networks, designing, 830 firewalls, 835 infrastructure and network access security, 833-834 Layer 2 security, 834–835 requirements and expectations, 831 security domains and zone design, 832 secure neighbor discovery (SeND), 222 secure network access, 695 secure network design, 695 Secure Sockets Layer (SSL) VPN, 312-313 Secure Sockets Layer virtual private network (SLL VPN), 221 secure tenant separation, multitenant data centers, 422-425 securing BSR (bootstrap router), 751 east-west traffic, 716-717 management access, to infrastructure devices, 698-699

security control plane security, IPv6, 224 dual-stack security, IPv6, 225 extranets, 739-740 firewalls. See firewalls infrastructure device access. 698-699 internal multicast security, 752 IP multicast, 743 challenges of, 744 link layer security, IPv6, 221–222 multicast network edge, 748-749 Auto-RP and BSR, 749–751 MSDP (Multicast Source Discovery Protocol), 751-752 multicast networks, 745-746 network element security, 746–748 network infrastructure devices. resiliency and survivability, 700-701 network policy enforcement, 701-702 network security zoning, 690–691 next-generation security, 696 routing infrastructure, 699-700 SDN (software-defined networking), 703-704 switching infrastructure, 702–703 tunneling security, IPv6, 225-226 Security Association (SA), 278 security domains, designing, 832 security group access control lists (SGACL), 770 Security Group Tag Exchange Protocol (SXP), 770 Security Group Tag (SGT), 769–772 security services, IPv6, 221

security zones, modular network architecture, 695 segmentation, multitenant segmentation, extranets, 739-740 selecting data center architecture and connectivity model, 818-819 replacement routing protocols, 780 WAN links, 828 selection criteria. SDN (software-defined networking), 417 - 418SeND (secure neighbor discovery), 222 send-community, 169-170 separate DCI layer deployment model, 500 separating, application tiers, 714-716 sequence number packets (SNPs), 123 server-server traffic, 480 service graphs, 459 service migration, enterprise IPv6 networks case study, 815-816 service provider-managed VPNs230 service-level agreement (SLA), WAN connections, 231 Session Announcement Protocol (SAP), 748 SGACL (security group access control lists), 770 SGT (Security Group Tag), 769–772 sham links, OSPF (Open Shortest Path First), 250-251 shaping traffic, 527-529, 532 WAN QoS, 592–593 shared distribution trees, 643-644 shared trees, 642, 643-644 shortest path trees (SPT), 637

short-pipe mode, MPLS DiffServ tunneling modes, 610 short-pipe tunneling mode, MPLS VPNs. 612-614 show ip community-list, 171 show ip pim rp mapping, 671 SIA (stuck in active), 52 simple demarcation, 329 single topology restrictions, IS-IS (Intermediate System-to-Intermediate System), 138–139 single-homed, multiple links, BGP (Border Gateway Protocol), 178 - 180single-homing, versus multihoming, BGP (Border Gateway Protocol), 177 - 178single-rate three-color marker, 532-533 single-tier firewalls, architecture, 710 site-to-site VPN solutions, 272–273 SLA (service-level agreement), WAN connections, 231 **SLAAC** (Stateless Address Autoconfiguration), 221 **SLL VPN (Secure Sockets Layer** virtual private network), 221 small data centers (connecting servers to an enterprise LAN), connecting servers to an enterprise LAN, 376-378 smart probing, 364 SNPs (sequence number packets), 123 software-defined networking (SDN), 398, 414-416 benefits of, 416-417 challenges of, 419-421 nontraditional SDN, 421 requirements, 419 selection criteria, 417-418

software-defined WAN (SDWAN), 354-355 solution manageability, 355 source distribution trees, 643 source-rooted trees. 642 source-specific multicast. See SSM (source-specific multicast) source-specific multicast mode, 655 spanned EtherChannel, 724 sparse mode protocols, 642 speaker types, BGP (Border Gateway Protocol), 147-148 SPF-Hold, 96 SPF-Max. 96 SPF-Start. 96 spince switches, 439 spine switches, 401 spine-leaf topologies, modern data centers, 400-401 split brain, 485 split-horizon rule, BGP (Border Gateway Protocol), 148-149 route reflectors, 158-159 spoke-to-spoke, DMVPN (Dynamic Multipoint VPN), 285 SP-provided VPN services, 230 SPT (shortest path trees), 637 SPT switchover, PIM-SM (Protocol-Independent Multicast—Sparse Mode), 649-652 SSL (Secure Sockets Layer) VPN, 312 - 313SSM (source-specific multicast), 654-656 characteristics, 654 SSM out-of-band source directory, 656 stages of PfRv2, 363 start-interval. 94

Stateless Address Autoconfiguration (SLAAC), 221 storage traffic, 480–482 STP blocking links, GLBP (Gateway Load Balancing Protocol), 35 STP-based layer LANs, ACI (Application-Centric Infrastructure), 464-465 stub leaking, EIGRP (Enhanced **Interior Gateway Routing** Protocol), 67–68 stuck in active (SIA), 52 suboptimal bandwidth utilization. 541-542 suboptimal routing, route summarization, EIGRP (Enhanced **Interior Gateway Routing** Protocol), 63-65 summarization choke points and, 55-56 hub-and-spoke design, EIGRP (Enhanced Interior Gateway Routing Protocol), 61–65 OSPF (Open Shortest Path First), 85-86 route summarization, IS-IS (Intermediate System-to-Intermediate System), 136 - 138supplicants, 759 802.1X, 765-766 supported traffic, WAN connections, 232 survivability, network infrastructure devices, 700-701 SVI (switched virtual interface), 468 switched virtual interface (SVI), 468 switching infrastructure, 702–703 SXP (Security Group Tag Exchange Protocol), 770

symmetric routing versus asymmetric routing, IS-IS (Intermediate System-to-Intermediate System), 129–132

synchronization, LSDB synchronization, IS-IS (Intermediate System-to-Intermediate System), 123–124

Т

TACACS+833 tail drop, 544 task lists, enterprise connectivity, 779-780 TCP windowing, 547 TDM (time-division multiplexing), 530 **TEAP** (Tunnel Extensible Authentication Protocol), 765 teleworker, 693 tenant address learning, remote VTEP discovery, 411-413 tenant separation device-level virtualization, 424-425 multitenant data centers, 422–425 tenants ACI (Application-Centric Infrastructure), 456-459 multitenant data centers, 422 TEP (tunnel endpoint), 441 theft of service, 754 three-layer hierarchy architecture, **EIGRP** (Enhanced Interior Gateway Routing Protocol), 57–59 three-tier data center network architecture, 380-381 three-tier layer model, enterprise campus design, 9-10

three-tiered e-commerce application functional model, 714 TID (Transport-Independent Design), 356 time-division multiplexing (TDM), 530 TLVs (type, length, value, 103 token bucket algorithms, 529-531 tools dropping tools, DSCP-based WRED, 541-546 policing tools. See policing tools queueing tools, 535-536 topology depths, 54 ToR (Top of Rack) design, 383–384 traffic east-west traffic, 716-717 scavenger traffic, 839 traffic descriptors, QoS (quality of service). 516-517 traffic discovery, QoS in the enterprise network case study, 836-837 traffic engineering techniques, 351-354 traffic filtering, Layer 2 segments, 703 traffic flow directions, 478-479 traffic flow types, 479-482 traffic policing ECN (explicit congestion notification), 547-550 QoS (quality of service), 527–529 traffic shaping, QoS (quality of service). 527–529 traffic trombone, 487 trail drop, 547 transit border router, 366

transit link, remote-site LANs, 343 transit master controller. 365 transition mechanisms IPv6, 216-217 IPv6 migration, 203-205 transparent mode, firewalls, 719 transport mode, IPsec VPN, 621 transport options for remote sites using local Internet, 338 - 339remote sites using local Internet, 350 - 351Transport-Independent Design (TID), 356 trunked demarcation, 329 trunking, high-availability enterprise campus, 27 trust CoS. 571 trust DSCP, 571 trust states boundaries and, 570-573 dynamic trust states, 572-573 TrustSec, 768 Profiling Service, 768–769 SGT (Security Group Tag), 769–772 **TTL Security Check**, 7006 tunnel broker approach, 202 tunnel brokers, IPv6, 209 **Tunnel Extensible Authentication** Protocol (TEAP), 765 tunnel mode, IPsec VPN, 621 tunneled EAP, 764 tunneling modes, MPLS DiffServ tunneling modes, 609-611 tunneling security, IPv6, 225-226 tunnels, manual tunnels, IPv6, 208 - 209tuples, 103

two-layer hierarchy architecture, EIGRP (Enhanced Interior Gateway Routing Protocol), 56–57
two-rate three-color marker, 533–535
two-tier data center network architecture, 378–380
two-tier firewall, architecture, 710
two-tier layer model, enterprise campus design, 8–9
Tx-Ring, 536–537, 591

U

unicast, 635 unicast rekeying, 318 unicast reverse pack forwarding (uRPF), 702 uniform mode, MPLS DiffServ tunneling modes, 610 uniform tunneling mode, MPLS VPNs, 612 untrusted, 571 update process, IS-IS (Intermediate System-to-Intermediate System), 118 uRPF (unicast reverse pack forwarding), 702

V

VDCs (virtual device contexts), 424–425 video, QoS (quality of service), 568–569 virtual device contexts (VDCs), 424–425 virtual extensible LAN (VXLAN), 407–408 virtual firewalls, 712

Virtual MAC (vMAC), 489 virtual machines (VMs), 716-717 virtual network interface cards (vNICs), 715-716 Virtual Network Management Center (VNMC), 713 virtual private LAN service DCI, 496 Virtual Private LAN Service (VPLS), 259, 261-263, 265-266 scalability, 263-265 Virtual Private Wire Service (VPWS), 259 - 261Virtual Router Redundancy Protocol (VRRP), 31 virtual routing and forwarding. See VRF (virtual routing and forwarding) Virtual Security Gateway (VSG), 713 virtual switch model, distribution-todistribution interconnect, 43-44 virtual switch (switch clustering), access-distribution block, 13-14 virtual switching system (VSS), IP gateway redundancy, 35-36 virtual tunnel interface (VTI), IPsec and, 281-282 virtualization campus network virtualization, 16 - 23device-level virtualization, 424-425 virtualized firewalls, 712-714 virtualized multiservice architectures. 596-597 Virtualized Multiservice Data Centers (VMDC), 596-597 VLAN assignment campus network virtualization, 17 - 18dynamic VLAN assignments, 772-774

VLAN design, high-availability enterprise campus, 24-26 vMAC (Virtual MAC), 489 VMDC (Virtualized Multiservice Data Centers), 596-597 VMs (virtual machines), 716-717 vNICs (virtual network interface cards), 715–716 VNMC (Virtual Network Management Center), 713 voice traffic, QoS (quality of service), 568-569 VoIP (voice over IP), QoS (quality of service), 568-569 vPC, 388-392 firewall routing, 725 VPLS (Virtual Private LAN Service), 259, 261-263 DCI (Data Center Interconnect), 496 resiliency, 265–266 scalability, 263-265 versus VPWS, 266-267 VPN use cases, QoS (quality of service). 621 VPN WAN design models, 331-335 VPNs (virtual private networks) enterprise-managed VPNs. See enterprise-managed VPNs FlexVPN. 314 architecture, 315 capabilities, 315 configuration blocks, 315-316 GETVPN. 317-320 Layer 3 MPLS VPNs, 233-234 managed VPNs, 230 MPLS VPNs, architecture, 234-236 security, 695

service provider-managed VPNs230 SSL (Secure Sockets Layer) VPN, 312-313 VPWS (Virtual Private Wire Service), 259-261 versus VPLS, 266-267 VRF (virtual routing and forwarding) campus network virtualization, 18 firewalls, 712 VRF-Lite, Layer 3 separation, 423-424 **VRRP** (Virtual Router Redundancy Protocol), 31 VSG (Virtual Security Gateway), 713, 714 VSS (virtual switching system), IP gateway redundancy, 35-36 VTEP (VXLAN tunnel endpoint), 408-411, 441 VTI (virtual tunnel interface), IPsec and. 281-282 VXLAN (virtual extensible LAN), 407-408 control plane optimization, 413–414 overlay networks, microsegementation, 427 - 428remote VTEP discovery, 411–413 VTEP (VXLAN tunnel endpoint), 408 - 411VXLAN tunnel endpoint (VTEP), 408-411

W

WAN (Wide Area Network) 3G/4G VPN design models, 335 application optimization, 356–357 case studies, redundancy and connectivity, 343–354

enterprise routing, 236–237 intelligent path control, 356 IWAN (Intelligent WAN), 354–355 Layer 2 WAN design models, 329-331 management, 357–358 MPLS Layer 3 WAN design models. 326 - 329NGWAN (next-generation WAN), 354-355 regional offices WAN design, 348-351 remote sites, local Internet, 337–339 remote-site LANs, 339-343 remote-site WAN design, 346–348 SDWAN (software-defined WAN), 354-355 secure connectivity, 357 TID (Transport-Independent Design), 356 traffic engineering techniques, 351-354 VPN WAN design models, 331–335 WAN aggregation, 325–326, 327 WAN connections, choosing, 230 - 233WAN links, selecting, 828 WAN overlays, resilient enterprise WANs case study, 828–830 WAN QoS examples, 593–594 latency and jitter, 590–591 overview, 588-589 platform performance, 589-590 queueing, 591–592 shaping traffic, 592–593 WAN remote sites, overview, 324-326

WAN remote-site design models, 328 WAN remote-site transport options, 325-326 WAN/branch edge, 588-589 CBWFQ (class-based weighted fair queueing), 592 WAN/VPN QoS design, 593 WDM, 490 web proxy, 740 Web Security Appliance (WSA), 735-736 weighted fair queueing (WFQ), 536 well-known BGP communities, 170-171 WFQ (weighted fair queueing), 536, 537-538 winner messages, DF election messages, 660 wired networks, 802.1X, 760

wireless LAN controller (WLC), 771
WLC (wireless LAN controller), 771
WRED, 544–546, 547, 591
dropping design principles, 557–558
ECN (explicit congestion notification), 548–549
WSA (Web Security Appliance), 735–736

X-Y-Z

zone interface points, 690 zones designing, 832 EIGRP (Enhanced Interior Gateway Routing Protocol), 54 modular network architecture, 695 zoning, 690–691